



REQUEST FOR QUOTATIONS

Title: Overhead Doors Preventive Maintenance

Reference No.: 1220-040-2020-016

FOR THE SUPPLY OF GOODS AND SERVICES

Issue Date: February 5, 2020

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REQUEST FOR QUOTATIONS

1. INTRODUCTION

The City of Surrey (the "City") invites contractors to provide a quotation on the form attached as Schedule B to Attachment 1 (the "Quotation") for the supply of the goods (if any) and services described in Schedule A to Attachment 1 (the "Goods and Services"). The description of the Goods and Services sets out the minimum requirements of the City. A person that submits a Quotation (the "Contractor") should prepare a Quotation that meets the minimum requirements, and may as it may choose, in addition, also include goods, services or terms that exceed the minimum requirements.

This RFQ applies to and governs the preparation of Quotations in response to the RFQ.

2. ADDRESS FOR DELIVERY

A Quotation should be labelled with the Contractor's name, RFQ title and number. A Quotation should be submitted in the form attached to this RFQ as Schedule B – Form of Quotation.

The Contractor may submit a Quotation either by email or in a hard copy, as follows:

(a) Email

If the Contractor chooses to submit by email, the Contractor should submit the Quotation electronically in a single pdf file which must be delivered to the City by email at: purchasing@surrey.ca

PDF emailed Quotations are preferred, and the City will confirm receipt of emails. Note that the maximum file size the City can receive is 10Mb. If sending large email attachments, Contractors should phone [604-590-7274] to confirm receipt. A Contractor bears all risk that the City's computer equipment functions properly so that the City receives the Quotation.

(b) Hard Copy

If the Contractor chooses NOT to submit by email, the Contractor should submit one (1) original unbound Quotation and one (1) copies (two (2) in total) which must be delivered to the City at the office of:

Name: Richard D. Oppelt, Manager, Procurement Services
at the following location:

Address: Surrey City Hall
Finance Department – Procurement Services Section
Reception Counter, 5th Floor West
13450 – 104th Avenue
Surrey, B.C., V3T1V8, Canada

3. DATE

The City would prefer to receive Quotations on or before February 27, 2020. The City's office hours are 8:30 a.m. to 4:00 p.m., Monday to Friday, except statutory holidays.

4. INQUIRIES

All inquiries related to this RFQ should be directed in writing to the person named below (the "City Representative"). Information obtained from any person or source other than the City Representative may not be relied upon.

Name: Richard D. Oppelt, Manager, Procurement Services
E-mail: purchasing@surrey.ca
Reference: 1220-040-2020-016

5. ADDENDA

If the City determines that an amendment is required to this RFQ, the City's Representative will issue a written addendum by posting it on the BC Bid Website at www.bcbid.gov.bc.ca (the "BC Bid Website") and the City Website at www.surrey.ca (the "City Website") that will form a part of this RFQ. It is the responsibility of Contractor to check the BC Bid Website and the City Website for addenda. The only way this RFQ may be added to, or amended in any way, is by a formal written addendum. No other communication, whether written or oral, from any person will affect or modify the terms of this RFQ or may be relied upon by any Contractor. By delivery of a Quotation, the Contractor is deemed to have received, accepted and understood the entire RFQ, including any and all addenda.

6. NO CONTRACT

This RFQ is simply an invitation for quotations (including prices and terms) for the convenience of all parties. It is not a tender and no obligations of any kind will arise from this RFQ or the submission of Quotations. The City may negotiate changes to any terms of a Quotation, including terms in Attachment 1 and Schedules A and B and including prices, and may negotiate with one or more Contractors or may at any time invite or permit the submission of quotations (including prices and terms) from other parties who have not submitted Quotations.

7. ACCEPTANCE

A Quotation will be an offer to the City which the City may accept at any time by signing the copy of the Quotation and delivering it to the Contractor. A Quotation is not accepted by the City unless and until both the authorized signatory of the Contractor and the authorized signatory of the City have signed. Delivery of the signed Agreement by the City may be by fax or pdf e-mail or hard copy. In that event, the contract will be comprised of the documents included in the definition of Agreement in Attachment No. 1 – Quotation Agreement – Goods and Services.

8. CONTRACTOR'S EXPENSES

Contractors are solely responsible for their own expenses in preparing and submitting Quotations, and for any meetings, negotiations or discussions with the City or its representatives and consultants, relating to or arising from the RFQ. The City will not be liable to any Contractor for any claims, whether for costs, expenses, losses or damages, or loss of anticipated profits, incurred by the Contractor in preparing and submitting a Quotation, or participating in negotiations for a contract, or other activity related to or arising out of this RFQ.

9. CONTRACTOR'S QUALIFICATIONS

By submitting a Quotation, a Contractor represents that it has the expertise, qualifications, resources, and relevant experience to supply the Goods and Services.

10. CONFLICT OF INTEREST

A Contractor should disclose in its Quotation any actual or potential conflicts of interest and existing business relationships it may have with the City, its elected or appointed officials or employees. The City may rely on such disclosure.

11. SOLICITATION OF COUNCIL MEMBERS, CITY STAFF AND CITY CONSULTANTS

Contractors and their agents will not contact any member of the City Council, City staff or City consultants with respect to this RFQ, other than the contact person named in Section 4, at any time prior to the award of a contract or the cancellation of this RFQ.

12. CONFIDENTIALITY

All Quotations become the property of the City and will not be returned to the Contractor. All Quotations will be held in confidence by the City unless otherwise required by law. Contractors should be aware the City is a "public body" defined by and subject to the *Freedom of Information and Protection of Privacy Act* of British Columbia.

13. SIGNATURE

The legal name of the person or firm submitting the Quotation should be inserted in the Quotation. The Quotation should be signed by a person authorized to sign on behalf of the Contractor and include the following:

- (a) If the Contractor is a corporation then the full name of the corporation should be included, together with the names of authorized signatories. The Quotation should be executed by all of the authorized signatories or by one or more of them provided that a copy of the corporate resolution authorizing those persons to execute the Quotation on behalf of the corporation is submitted;
- (b) If the Contractor is a partnership or joint venture then the name of the partnership or joint venture and the name of each partner or joint venturer should be included, and each partner or joint venturer should sign personally (or, if one or more person(s) have signing authority for the partnership or joint venture, the partnership or joint venture should provide evidence to the satisfaction of the City

that the person(s) signing have signing authority for the partnership or joint venture). If a partner or joint venturer is a corporation then such corporation should sign as indicated in subsection (a) above; or

- (c) If the Contractor is an individual, including a sole proprietorship, the name of the individual should be included.

14. EQUIVALENTS, SUBSTITUTIONS, ALTERNATIVES

Unless otherwise expressly stated, if and wherever the specifications set out in Schedule A Specification of Goods to Attachment 1 – Agreement Goods and Services, use a brand name of a manufacturer, make, trade name, or catalogue designation in specifying an item, it does not restrict Contractors to the identified manufacturer, make, trade name, or catalogue designation. The usage of such identification is simply to indicate the character, quality and/or performance equivalence of the commodity identified.

Prior to the Date, a Contractor may request, pursuant to Section 4 the City to approve a commodity(ies) (each, an “Equivalency”) to be included in a Quotation in substitution for a commodity(ies), indicated in Schedule A Specification of Goods and Scope of Services to Attachment 1 – Agreement Goods and Services, on the basis that the substitution of the same or better character, quality and/or performance as the commodity(ies) indicated in Schedule A Specification of Goods and Scope of Services and to Attachment 1 – Agreement Goods and Services, such that that the proposed Equivalency will serve the purpose for which it is intended to be used equally as well. Applications for an Equivalency should be in writing delivered to the City Representative, accompanied by appropriate supporting information, data, specifications and documentation. The City may request any additional supporting information, data, specifications and documentation it considers necessary to make a decision with respect to the application. If the City decides in its sole discretion to accept an Equivalency, then the City will provide written confirmation of such acceptance to the Contractor, without notification to other Contractors (subject to the City’s discretion under Section 4). The City is not obligated to review or accept any application for an Equivalency. Without limiting the City’s discretion as set out in this Section 14, the City may specifically refuse to approve an application for an Equivalency with which there may be an associated increase to a Quotation Price or a delay to the supply and delivery of the Goods and Services.

The Contractor should clearly identify in its Quotation any Equivalencies approved by the City under this Section 14.

If the Contractor does not in its Quotation indicate any Equivalencies, the Contractor will be deemed to accept the commodity(ies) described in Schedule A Specification of Goods and Scope of Services to Attachment 1 – Agreement Goods and Services.

15. MULTIPLE CONTRACTORS

The City reserves the right and discretion to divide up the Goods and Services, either by scope, geographic area, or other basis as the City may decide, and to select one or more Contractors to enter into discussions with the City for one or more Contracts to perform a portion or portions of the Goods and Services. If the City exercises its discretion to divide up the Goods and Services, the City will do so reasonably having regard for the RFQ and the basis of Quotations.

In addition to any other provision of this RFQ, Quotations may be evaluated on the basis of advantages and disadvantages to the City that might result or be achieved from the City dividing up the Goods and Services and entering into one or more Contracts with one or more Contractors.

16. INFORMATION MEETING

An information meeting will be hosted by the City Representative to discuss the City's requirements under this RFQ (the "**Information Meeting**"). While attendance is at the discretion of Contractors, Contractors who do not attend will be deemed to have attended the Information Meeting and to have received all of the information given at the Information Meeting. At the time of issuance of this RFQ a meeting has been scheduled as follows:

Date: **Tuesday, February 11, 2020**
10:00 a.m. – 11:00 a.m.

Location: Surrey Operations Centre
6651 – 148th Street, Surrey, BC

Contractors are to examine the overhead doors for each site prior to submitting a Quotation to fully acquaint themselves with all existing conditions reasonably inferable from examination of the site and its surroundings and the RFQ and to make allowance for such conditions in the Quotation.

Attachment No. 1 - AGREEMENT – GOODS AND SERVICES

Reference RFQ Title: Overhead Doors Preventive Maintenance

RFQ No.: 1220-040-2020-016

THIS AGREEMENT dated for reference this _____ day of _____, 2020.

BETWEEN:

CITY OF SURREY
13450 - 104 Avenue
Surrey, B.C., Canada, V3T 1V8
(the "**City**")

AND:

(Insert Full Legal Name and Address of Contractor)

(the "**Contractor**")

WHEREAS the City wishes to engage the Contractor to provide Goods and Services and the Contractor agrees to provide Goods and Services.

THEREFORE in consideration of the payment of one (\$1.00) dollar and other good and valuable consideration paid by each of the parties to the other (the receipt and sufficiency of which is hereby acknowledged) the City and the Contractor agree as follows:

1. DEFINITIONS AND INTERPRETATION

1.1 In these General Terms and Conditions:

- (a) "Agreement" means this agreement and all schedules attached hereto;
- (b) "Calendar Year" means the time period from January 1st to December 31st;
- (c) "City" means the City of Surrey;
- (d) "Contractor" means a contractor whose Quotation has been accepted by the City and who is providing the Goods and Services under this Agreement;
- (e) "Disbursements" means the actual out-of-pocket costs and expenses as identified in Schedule B to Attachment 1, which the Contractor incurs in providing the Goods and Services;
- (f) "Fees" means the price set out in Schedule B to Attachment 1, for the provision of the Goods and Services, unless otherwise agreed by the parties in writing, and includes all taxes;
- (g) "Goods" means the equipment or materials (if any) as described generally in Schedule A, to Attachment 1, including anything and everything required to be done for the fulfilment and completion of this Agreement;
- (h) "Indemnities" has the meaning described in Section 11.2;
- (i) "RFQ" means the Request for Quotations;
- (j) "Services" means the services as described generally in Schedule A, to Attachment 1 including anything and everything required to be done for the fulfilment and completion of this Agreement;

- (k) "Term" has the meaning described in Section 3.1; and
- (l) "Year of the Term" as used herein shall mean each twelve-month period commencing on (START DATE).

1.2 This Agreement may be modified only by express and specific written agreement. In the event of a conflict between the provisions of any documents listed below, then the documents shall govern and take precedence in the following order:

- (a) this Agreement;
- (b) Addenda (if any);
- (c) the RFQ; and
- (d) other terms, if any, that are agreed to by the parties in writing.

1.3 The following attached Schedules are a part of this Agreement:

**Schedule A Specifications of Goods & Scope of Services;
Schedule A-1 – Asset Inventory of Overhead Doors;
Schedule A-2 – Condition Assessment Form;
Schedule A-3 – Sample Task List;**

Appendix 1 Prime Contractor Designation-Responsibility of Contractor;
Appendix 2 Contractor Health & Safety Expectations-Responsibility of Contractor;
Appendix 3 Survey123 Test Login – Medians; and
Schedule B Quotation.

2. GOODS AND SERVICES

2.1 The Contractor covenants and agrees with the City to provide the Goods and Services in accordance with this Agreement. The Goods and Services provided will meet the specifications and scope set out in Schedule A, to Attachment 1, and as described in Schedule B, to Attachment 1.

2.2 The City may from time to time, by written notice to the Contractor, make changes in the specifications of Goods and scope of Services. The Fees will be increased or decreased by written agreement of the City and the Contractor according to the rates set out in Schedule B, to Attachment 1.

2.3 The Contractor will, if requested in writing by the City, provide additional goods or services. The terms of this Agreement will apply to any additional goods or services, and the fees for additional goods or services will generally correspond to the fees as described in Schedule B, to Attachment 1. The Contractor will not provide any additional goods or services in excess of the specification of Goods and scope of Services requested in writing by the City.

2.4 The Contractor will perform the Services with that degree of care, skill and diligence normally provided by a qualified and experienced practitioner performing services similar to the Services, and on the understanding that the City is relying on the Contractor's experience and expertise. The Contractor represents that it has the expertise, qualifications, resources, and relevant experience to supply the Goods and Services.

- 2.5 The Contractor will deliver the Goods free and clear of all liens and encumbrances in the manner and to the destination stipulated. In the event of the Contractor's failure to meet this condition, the Contractor will, on written notice from the City, forthwith return all monies paid by the City on account of the Goods and in addition the City may by written notice terminate this Agreement without liability, and in such event, in addition to the above, the Contractor will be liable for any and all expenses or losses incurred by the City resulting from such failure.

3. TERM

- 3.1 The Contractor will provide the Goods and Services for the period commencing on (START DATE) and terminating on (END DATE) (the "Term").
- 3.2 The City may at any time prior to thirty (30) days before the end of the Term, by written notice to the Contractor, extend the Term for a period of time not to exceed four (4) additional twelve (12) month renewal periods or parts thereof. If the City elects to extend the Term, the provisions of this Agreement will remain in force, including the Fees, except where amended in writing by the parties.

4. TIME


- 4.1 Time is of the essence.

5. FEES AND DISBURSEMENTS

- 5.1 The City will pay the Fees and Disbursements to the Contractor in accordance with this Agreement. Payment by the City of the Fees and Disbursements will be full payment for the Goods and Services and the Contractor will not be entitled to receive any additional payment from the City.
- 5.2 For greater certainty, costs of general management, non-technical supporting services and general overhead are deemed to be covered by the Fees and will not be subject to additional payment by the City. The Fees shall also include without limitation all costs of boxing, packing, crating, and loading and unloading the Goods at the prescribed destination.
- 5.3 The parties agree that all fees as set out in this Agreement will remain in force for a period of twelve (12) months and thereafter the fees will be subject to an increase during the term once per Year of the Term by a percentage which shall not be greater than the percentage increase in the Consumer Price Index (All items) for Vancouver, British Columbia as published by Statistics Canada ("CPI"), or any successor government agency for the Calendar Year immediately preceding the applicable January 1st of the current Calendar Year.

6. PAYMENT

- 6.1 Subject to any contrary provisions set out in Schedule B, to Attachment 1, the Contractor will submit a monthly invoice to the City requesting payment of the portion of the Fees and Disbursements relating to the Goods and Services provided in the previous month. Invoices should include the Contractor's name, address and telephone number, the City's

purchase order number  insert purchase order or contract reference number , the Contractor's invoice number, the names, charge-out rates and number of hours worked in the previous month of all employees of the Contractor that have performed Services during the previous month; the percentage of Services completed and Goods delivered at the end of the previous month; the total budget for the Goods and Services and the amount of the budget expended to the date of the invoice; taxes (if any); and grand total of the invoice.

- 6.2 The Contractor will on request from the City provide receipts and invoices for all Disbursements claimed.
- 6.3 If the City reasonably determines that any portion of an invoice is not payable, then the City will so advise the Contractor.
- 6.4 The City will pay the portion of an invoice which the City determines is payable within 30 days of the receipt of the Invoice, except the City may hold back from payments 10% of the amount the City determines is payable to the Contractor until such time as the Contractor provides its final report to the City.
- 6.5 If the Contractor offers the City a cash discount for early payment, then the City may, at the City's sole discretion, pay the portion of an Invoice which the City determines is payable at any time after receipt of the Invoice.

Invoices will be submitted by the Contractor by mail to:

Name: _____

Address: _____

- 6.6 Unless otherwise provided, all dollar amounts referred to in this Agreement are in lawful money of Canada.
- 6.7 If the Contractor is a non-resident of Canada and does not provide to the City a waiver of regulation letter, the City will withhold and remit to the appropriate governmental authority the greater of:
 - (a) 15% of each payment due to the Contractor; or
 - (b) the amount required under applicable tax legislation.

7. USE OF WORK PRODUCT

- 7.1 The Contractor hereby sells, assigns and transfers to the City the right, title and interest required for the City to use and receive the benefit of all the reports, drawings, plans, designs, models, specifications, computer software, concepts, products, designs or processes or other such work product produced by or resulting from the Services rendered by the Contractor. This Section does not give the City the right to sell any such work product to any third party and the City may sell the work product only with the prior approval of the Contractor. The Contractor may retain copies of the work product.

8. PERSONNEL AND SUBCONTRACTORS

- 8.1 The Contractor will provide only personnel who have the qualifications, experience and capabilities to provide the Goods and perform the Services.
- 8.2 The Contractor will provide the Goods and Services using the personnel and sub-contractors as may be listed in the Quotation, and the Contractor will not remove any such listed personnel or sub-contractors from the Services without the prior written approval of the City.
- 8.3 If the City reasonably objects to the performance, qualifications, experience or suitability of any of the Contractor's personnel or sub-contractors then the Contractor will, on written request from the City, replace such personnel or sub-contractors.
- 8.4 Except as provided for in Section 8.2, the Contractor will not engage any personnel or sub-contractors, or sub-contract or assign its obligations under this Agreement, in whole or in part, without the prior written approval of the City.
- 8.5 The Contractor will preserve and protect the rights of the City with respect to any Services performed under sub-contract and incorporate the conditions of this Agreement into all sub-contracts as necessary to preserve the rights of the City under this Agreement. The Contractor will be as fully responsible to the City for acts and omissions of sub-contractors and of persons directly or indirectly employed by them as for acts and omissions of persons directly employed by the Contractor.

9. LIMITED AUTHORITY

- 9.1 The Contractor is not and this Agreement does not render the Contractor an agent or employee of the City, and without limiting the above, the Contractor does not have authority to enter into any contract or reach any agreement on behalf of the City, except for the limited purposes as may be expressly set out in this Agreement, or as necessary in order to provide the Goods and Services. The Contractor will make such lack of authority clear to all persons with whom the Contractor deals in the course of providing the Goods and Services. Every vehicle used by the Contractor in the course of providing the Goods and Services shall identify the Contractor by name and telephone number.
- 9.2 The Contractor is an independent contractor. This Agreement does not create the relationship of employer and employee, a partnership, or a joint venture. The City will not control or direct the details, means or process by which the Contractor performs the Services. The Contractor will determine the number of days and hours of work required to properly and completely perform the Services. The Contractor is primarily responsible for performance of the Goods and Services and may not delegate or assign any Services to any other person except as provided for in Section 8.4. The Contractor will be solely liable for the wages, fringe benefits, work schedules and work conditions of any partners, employees or sub-contractors.

10. CONFIDENTIALITY AND DISCLOSURE OF INFORMATION

- 10.1 Except as provided for by law or otherwise by this Agreement, the Contractor will keep strictly confidential any information supplied to, obtained by, or which comes to the knowledge of the Contractor as a result of the provision of the Goods or performance of

the Services and this Agreement, and will not, without the prior express written consent of the City, publish, release, disclose or permit to be disclosed any such information to any person or corporation, either before, during or after termination of this Agreement, except as reasonably required to complete the Goods and Services.

- 10.2 The Contractor acknowledges that the City is subject to the *Freedom of Information and Protection of Privacy Act* of British Columbia and agrees to any disclosure of information by the City required by law.
- 10.3 The Contractor agrees to return to the City all of the City's property at the completion of this Agreement, including any and all copies or originals of reports provided by the City.

11. WARRANTIES

- 11.1 The Contractor warrants that the Goods shall be free from defects in design, materials, workmanship and title, shall conform in all respects to the terms of this Agreement, shall be fit and suitable and perform satisfactorily for the purposes and under the conditions made known to the Contractor by the City or which were reasonably inferable. The Goods shall be at least equal to the higher of national standards or codes (such as, by way of illustration, CSA or ASTM), or standards and codes customarily applicable at the place where the City will use the Goods. The Goods shall be of the best quality, if no quality is specified. This general warranty is independent of and without prejudice to any specific warranty or service guarantee offered by the Contractor or third party manufacturer or supplier of the Goods in connection with the purpose for which the Goods were purchased. The Contractor shall assign to the City any warranty or service guarantee offered by a third party manufacturer or supplier of the Goods. Notwithstanding this assignment, if at any time up to one year from the date of delivery or installation (if applicable) the City determines the Goods or any part do not conform to these warranties, the City shall notify the Contractor within a reasonable time after such discovery, and the Contractor shall then promptly correct such nonconformity at the Contractor's expense. Goods used to correct a nonconformity shall be similarly warranted for one year from the date of installation. The Contractor's liability shall extend to all liabilities, losses, damages, claims and expenses incurred by the City caused by any breach of any of the above warranties.
- 11.2 The Contractor warrants and guarantees that Goods and Services delivered under this Agreement do not infringe any valid patent, copyright or trademark, foreign or domestic, owned or controlled by any other corporation, firm or person, and agrees to indemnify and save harmless the City and all of its elected and appointed officials, officers, employees, servants, representatives and agents (collectively the "Indemnitees"), from and against any and all claims, demands, causes of action, suits, losses, damages and costs, liabilities, expenses and judgments (including all actual legal costs) by reason of any claim, action or litigation arising out of any alleged or actual infringement of any patent, copyright or trademark, foreign or domestic, relating to the Goods and Services supplied under this Agreement.

12. INSURANCE AND DAMAGES

- 12.1 The Contractor will indemnify and save harmless the Indemnitees from and against all claims, demands, causes of action, suits, losses, damages and costs, liabilities, expenses and judgments (including all actual legal costs) for damage to or destruction or loss of

property, including loss of use, and injury to or death of any person or persons which any of the Indemnitees incur, suffer or are put to arising out of or in connection with any failure, breach or non-performance by the Contractor of any obligation of this Agreement, or any wrongful or negligent act or omission of the Contractor or any employee or agent of the Contractor.

- 12.2 The indemnities described in Sections 11.2, 12.1 and 18.4 will survive the termination or completion of this Agreement and, notwithstanding such termination or completion, will continue in full force and effect for the benefit of the Indemnitees.
- 12.3 The Contractor will, without limiting its obligations or liabilities and at its own expense, provide and maintain throughout this Agreement the following insurances in forms and amounts acceptable to the City from insurers licensed to conduct business in Canada:
- (a) commercial general liability insurance on an occurrence basis, in an amount not less than five million (\$5,000,000) dollars inclusive per occurrence against death, bodily injury and property damage arising directly or indirectly out of the work or operations of the Contractor, its employees and agents. The insurance will include cross liability and severability of interests such that the coverage shall apply in the same manner and to the same extent as though a separate policy had been issued to each insured. The insurance will include, but not be limited to: premises and operators liability, broad form products and completed operations, owners and contractors protective liability, blanket contractual, employees as additional insureds, broad form property damage, non-owned automobile, contingent employers liability, broad form loss of use, personal injury, and incidental medical malpractice. The City will be added as additional insured;
 - (b) automobile liability insurance on all vehicles owned, operated or licensed in the name of the Contractor in an amount not less than three million (\$3,000,000) dollars per occurrence for bodily injury, death and damage to property; and
 - (c) contractors' equipment insurance in an all risks form covering construction machinery and equipment used for the performance of the Services.
- 12.4 The Contractor will provide the City with evidence of the required insurance prior to the commencement of this Agreement. Such evidence will be in the form of a completed certificate of insurance acceptable to the City. The Contractor will, on request from the City, provide certified copies of all of the Contractor's insurance policies providing coverage relating to the Services, including without limitation any professional liability insurance policies. All required insurance will be endorsed to provide the City with thirty (30) days advance written notice of cancellation or material change restricting coverage. To the extent the City has an insurable interest, the builder's risk policy will have the City as first loss payee. The Contractor will be responsible for deductible amounts under the insurance policies. All of the Contractor's insurance policies will be primary and not require the sharing of any loss by the City or any insurer of the City.
- 12.5 The Contractor acknowledges that any requirement by the City as to the amount of coverage under any policy of insurance will not constitute a representation by the City that the amount required is adequate and the Contractor acknowledges and agrees that the Contractor is solely responsible for obtaining and maintaining policies of insurance in adequate amounts. The insurance policy coverage limits shall not be construed as relieving the Contractor from responsibility for any amounts which may exceed these limits, for which the Contractor may be legally liable.

- 12.6 The Contractor shall place and maintain or cause any of its sub-contractors to place and maintain, such other insurance or amendments to the foregoing policies as the City may reasonably direct.
- 12.7 The Contractor hereby waives all rights of recourse against the City for loss or damage to the Contractor's property.

13. CITY RESPONSIBILITIES

- 13.1 The City will, in co-operation with the Contractor, make efforts to make available to the Contractor information, surveys, and reports which the City has in its files and records that relate to the Goods and Services. The Contractor will review any such material upon which the Contractor intends to rely and take reasonable steps to determine if that information is complete or accurate. The Contractor will assume all risks that the information is complete and accurate, and the Contractor will advise the City in writing if in the Contractor's judgment the information is deficient or unreliable and undertake such new surveys and investigations as are necessary.
- 13.2 The City will in a timely manner make all decisions required under this Agreement, examine documents submitted by the Contractor and respond to all requests for approval made by the Contractor pursuant to this Agreement.
- 13.3 If the City observes or otherwise becomes aware of any fault or defect in the delivery of Goods or the provision of Services, it may notify the Contractor, but nothing in this Agreement will be interpreted as giving the City the obligation to inspect or review the Contractor's performance with regards to delivering Goods or the performance of the Services.

14. DEFICIENCIES

- 14.1 The City shall have a reasonable time to inspect and to accept the Goods and Services. The City may reject any Goods or Services not in accordance with this Agreement, whether due to damage resulting from improper packing, loading, unloading or otherwise. The City shall notify the Contractor of rejection of the Goods whereupon the Goods will be held subject to the disposition by the Contractor. Any costs or expenses incurred by the City as a result of the rejection of the Goods or Services are, immediately upon written demand by the City, payable by the Contractor, and may be set off against any payments owing by the City to the Contractor.
- 14.2 The City may hold back from payments otherwise due to the Contractor up to 150% of a reasonable estimate, as determined by the City, on account of deficient or defective Goods or Services. This holdback may be held, without interest, until replacement Goods are received, or such deficiency or defect is remedied.

15. DEFAULT AND TERMINATION

- 15.1 In the event the Contractor does not deliver the Goods or perform the Services by the date specified in this Agreement, then:

- (a) the City reserves the right to terminate this Agreement, in whole or in part, and in the event of such termination no payment will be owing by the City on account of this Agreement and the Contractor will be liable for any and all expenses or loss resulting from such failure or delay and will return all monies paid by the City; or
 - (b) if the City does not terminate this Agreement for late delivery or performance, the City may deduct and setoff from any payments owing to the Contractor all additional costs the City reasonably incurs on account of the late delivery or performance.
- 15.2 The City may by written notice at any time cancel this Agreement with respect to Goods which, as of the date of cancellation, have not been shipped.
- 15.3 The City may at any time and for any reason by written notice to the Contractor terminate this Agreement before the completion of all the Goods and Services, such notice to be determined by the City at its sole discretion. Upon receipt of such notice, the Contractor will perform no further Goods and Services other than the work which is reasonably required to complete the Goods and Services. Despite any other provision of this Agreement, if the City terminates this Agreement before the completion of all the Goods and Services, the City will pay to the Contractor all amounts owing under this Agreement for Goods and Services provided by the Contractor up to and including the date of termination, plus reasonable termination costs in the amount as determined by the City in its sole discretion. Upon payment of such amounts no other or additional payment will be owed by the City to the Contractor, and, for certainty, no amount will be owing on account of lost profits relating to the portion of the Goods and Services not performed or other profit opportunities.
- 15.4 The City may terminate this Agreement for cause as follows:
- (a) If the Contractor is adjudged bankrupt, or makes a general assignment for the benefit of creditors because of its insolvency, or if a receiver is appointed because of its insolvency, the City may, without prejudice to any other right or remedy the City may have, terminate this Agreement by giving the Contractor or receiver or trustee in bankruptcy written notice; or
 - (b) If the Contractor is in breach of any term or condition of this Agreement, and such breach is not remedied to the reasonable satisfaction of the City within 5 days after delivery of written notice from the City to the Contractor, then the City may, without prejudice to any other right or remedy the City may have, terminate this Agreement by giving the Contractor further written notice.
- 15.5 If the City terminates this Agreement as provided by Section 15.4 then the City may:
- (c) enter into contracts, as it in its sole discretion sees fit, with other persons to complete the Goods and Services;
 - (d) withhold payment of any amount owing to the Contractor under this Agreement for the performance of the Goods and Services;
 - (e) set-off the total cost of completing the Goods and Services incurred by the City against any amounts owing to the Contractor under this Agreement, and at the completion of the Goods and Services pay to the Contractor any balance remaining; and
 - (f) if the total cost to complete the Goods and Services exceeds the amount owing to the Contractor, charge the Contractor the balance, which amount the Contractor will forthwith pay.

16. CURING DEFAULTS

- 16.1 If the Contractor is in default of any of its obligations under this Agreement, then the City may without terminating this Agreement, upon 5 days written notice to the Contractor, remedy the default and set-off all costs and expenses of such remedy against any amounts owing to the Contractor. Nothing in this Agreement will be interpreted or construed to mean that the City has any duty or obligation to remedy any default of the Contractor.

17. DISPUTE RESOLUTION

- 17.1 The parties will make reasonable efforts to resolve any dispute, claim, or controversy arising out of this Agreement or related to this Agreement ("Dispute") using the dispute resolution procedures set out in this Section.
- 17.2 Negotiation: The parties will make reasonable efforts to resolve any Dispute by amicable negotiations and will provide frank, candid and timely disclosure of all relevant facts, information and documents to facilitate negotiations.
- 17.3 Mediation: If all or any portion of a Dispute cannot be resolved by good faith negotiations within 30 days, either party may by notice to the other party refer the matter to mediation. Within 7 days of delivery of the notice, the parties will mutually appoint a mediator. If the parties fail to agree on the appointment of the mediator, then either party may apply to the British Columbia International Commercial Arbitration Centre for appointment of a mediator. The parties will continue to negotiate in good faith to resolve the Dispute with the assistance of the mediator. The place of mediation will be Surrey, British Columbia. Each party will equally bear the costs of the mediator and other out-of-pocket costs, and each party will bear its own costs of participating in the mediation.
- 17.4 Litigation: If within 90 days of the request for mediation the Dispute is not settled, or if the mediator advises that there is no reasonable possibility of the parties reaching a negotiated resolution, then either party may without further notice commence litigation.

18. WCB AND OCCUPATIONAL HEALTH AND SAFETY

- 18.1 The Contractor agrees that it shall, at its own expense, procure and carry, or cause to be procured, carried and paid for, full Workers' Compensation Board coverage for itself and all workers, employees, servants and others engaged in the supply of the Goods and Services. The Contractor agrees that the City has the unfettered right to set off the amount of the unpaid premiums and assessments for the Workers' Compensation Board coverage against any monies owing by the City to the Contractor. The City will have the right to withhold payment under this Agreement until the Workers' Compensation Board premiums, assessments or penalties in respect of the Goods and Services have been paid in full.
- 18.2 The Contractor will provide the City with the Contractor's Workers' Compensation Board registration number and a letter from the Workers' Compensation Board confirming that the Contractor is registered in good standing with the Workers' Compensation Board and that all assessments have been paid to the date thereof prior to the City having any obligations to pay monies under this Agreement.

- 18.3 The Contractor agrees that it is the prime contractor for the Goods and Services as defined in the *Workers Compensation Act*. The Contractor will have a safety program in place that meets the requirements of the Workers' Compensation Board Occupational Health and Safety Regulation and the *Workers Compensation Act*. As prime contractor, the Contractor will be responsible for appointing a qualified coordinator for insuring the health and safety activities for the location of the Goods and Services. That person will be the person so identified in Schedule B of this Agreement, and the Contractor will advise the City immediately in writing if the name or contact number of the qualified coordinator changes.
- 18.4 Without limiting the generality of any other indemnities granted by the Contractor in this Agreement, the Contractor shall indemnify and save harmless the Indemnitees from and against all claims, demands, causes of action, suits, losses, damages, costs, liabilities, expenses, judgements, penalties and proceedings (including all actual legal costs) which any of the Indemnitees incur, suffer or are put to arising out of or in any way related to unpaid Workers' Compensation Board assessments owing from any person or corporation engaged in the performance of this Agreement or arising out of or in any way related to the failure to observe safety rules, regulations and practices of the Workers' Compensation Board, including penalties levied by the Workers' Compensation Board.
- 18.5 The Contractor will ensure compliance with and conform to all health and safety laws, by-laws or regulations of the Province of British Columbia, including without limitation the *Workers Compensations Act* and Regulations pursuant thereto.
- 18.6 The City may, on twenty-four (24) hours written notice to the Contractor, install devices or rectify any conditions creating an immediate hazard existing that would be likely to result in injury to any person. However, in no case will the City be responsible to ascertaining or discovering, through inspections or review of the operations of the Contractor or otherwise, any deficiency or immediate hazard.
- 18.7 The Contractor understands and undertakes to comply with all Workers' Compensation Board Occupational Health and Safety Regulations for hazardous materials and substances, and in particular with the "Workplace Hazardous Materials Information System (WHMIS)" Regulations. All "Material Safety Data Sheets (MSDS)" shall be shipped along with the Goods and any future MSDS updates will be forwarded.

19. BUSINESS LICENSE

- 19.1 The Contractor will obtain and maintain throughout the term of this Agreement a valid City of Surrey business license.

20. GENERAL PROVISIONS FOR GOODS

- 20.1 Documentation for shipments of Goods from outside Canada shall be provided by a Contractor by airmail and shall include all documents as required by law or customary practice. All packages shall be marked as follows:

“Upon arrival, please contact customs broker:
Livingston International Inc.
Telephone: 604-685-3555
Fax: 604-605-8231
Email: cst19@livingstonintl.com”

- 20.2 If this Agreement pertains to the fabrication, assembly or other processing of the Goods, representatives of the City shall be permitted free access at all reasonable times for the purpose of inspection, testing or obtaining information as to the progress of the fabrication, assembly or processing.
- 20.3 The City may require that shop drawings be submitted by the Contractor for review prior to the delivery of the Goods. The City may require that a qualified registered professional engineer stamp and approve a shop drawing prior to submission. Any review of shop drawings by the City will not relieve the Contractor from its obligation to deliver Goods in full compliance with all requirements of this Agreement.

21. COMPLIANCE

- 21.1 The Contractor will provide the Services in full compliance with all applicable laws, building codes and regulations.
- 21.2 The Contractor will, as a qualified and experienced practitioner, interpret applicable codes, laws and regulations applicable to the performance of the Services. If an authority having jurisdiction imposes an interpretation which the Contractor could not reasonably have verified or foreseen prior to entering into this Agreement, then the City will pay the additional costs, if any, of making alterations so as to conform to the required interpretation.

22. JURISDICTION OF COUNCIL AND NON-APPROPRIATION

- 22.1 Nothing in this Agreement limits or abrogates, or will be deemed to limit or abrogate, the jurisdiction of the Council of the City in the exercise of its powers, rights or obligations under any public or private statute, regulation or by-law or other enactment.
- 22.2 The Contractor recognizes and agrees that the City cannot make financial commitments beyond the City's current fiscal year. The City will annually make bonafide requests for appropriation of sufficient funds to cover all payments covered by this Agreement. If City Council does not appropriate funds, or appropriates insufficient funds, the City will notify the Contractor of its intention to terminate or reduce the services so affected within 30 days after the non-appropriation becomes final. Such termination shall take effect 30 days from the date of notification, shall not constitute an event of default and shall relieve the City, its officers and employees, from any responsibility or liability for the payment of any further amounts under this Agreement.

23. WAIVER

- 23.1 Any failure of the City at any time or from time to time to enforce or require the strict keeping or performance of any of the terms and conditions contained in this Agreement shall not constitute a waiver of the terms and conditions and shall not affect or impair the terms or conditions in any way or the City's right at any time to avail itself of any remedies as the City may have for any breach of the terms and conditions.

24. APPLICABLE LAW

24.1 This Agreement shall be governed by and construed in accordance with the laws of the Province of British Columbia. The City and the Contractor accept the jurisdiction of the courts of British Columbia and agree that any action under this Agreement shall be brought in such courts.

25. NOTICES

25.1 Any notice, report or other document that either party may be required or may wish to give to the other should be in writing, unless otherwise expressly provided for, and will be deemed to be validly given to and received by the addressee:

- (a) by hand, on delivery;
- (b) by facsimile, on transmission; or
- (c) by mail, five calendar days after posting.

25.2 The addresses for delivery will be as shown in the Quotation. In addition, the City may give notice to the Contractor by email at the Contractor's email address as shown in the Quotation, which email will be deemed to be validly given and received by the Contractor on transmission. The Contractor may not give notice to the City by email.

26. MERGER AND SURVIVAL

26.1 The representations, agreements, covenants and obligations set out in this Agreement shall survive the delivery of the Goods and performance of the Services and payment of the Fees and Disbursements.

27. ENTIRE AGREEMENT

27.1 This Agreement, including the Schedules and any other documents expressly included by reference in this Agreement, contains the entire agreement of the parties regarding the provision of the Goods and Services, and no understandings or agreements, oral or otherwise, exist between the parties except as expressly set out in this Agreement. This Agreement supersedes and cancels all previous agreements between the parties relating to the Goods and Services.

27.2 In the event that the Contractor issues an invoice, packing slip, sales receipt, or any like document to the City, the City accepts the document on the express condition that any terms and conditions in it which constitute terms and conditions which are in addition to or which establish conflicting terms and conditions to those set out in this Agreement are expressly rejected by the City.

28. SIGNATURE

28.1 This Agreement shall be signed by a person authorized to sign on behalf of the Contractor.

28.2 This Agreement may be executed in or one or more counterparts all of which when taken together will constitute one and the same Agreement, and one or more of the counterparts may be delivered by fax transmission or as a PDF file.

29. FUEL EMISSIONS DATA

29.1 As of January 1, 2013, the City requires contractors to report the quantity of fuel used to operate vehicles, equipment and machinery as part of the delivery of operating (non-capital) services defined as "Traditional Services" in the Carbon Neutral Workbook.v2 as part of the BC Climate Action Charter. Typical data to be submitted would include the following for each calendar year:

- Type of vehicle/vehicle class used to deliver the contracted services;
- Type of fuel consumed by each vehicle class; and
- Litres of fossil fuels consumed in relation to the service delivered under the contract.

29.2 Fuel consumption associated with the provision of these services must be provided to the City within thirty (30) days of the end of the calendar year or the termination of the contract, whichever is earlier. An excel-based Fuel Use Reporting template will be provided by the City. The most current version of the workbook is located on the Climate Action Toolkit website for your reference at <http://toolkit.bc.ca/carbon-neutral-government>

30. NON-ROAD DIESEL ENGINE EMISSION REGULATION

30.1 If you **own, operate, or hire** diesel powered equipment, Metro Vancouver's Non-Road Diesel Engine Emissions Regulation Bylaw No 1161, 2012 (the Bylaw) may impact your business. The Bylaw came into force on January 1, 2012 and requires owners or operators to register and label Tier 0 and Tier 1 non-road diesel engines that are 25 horsepower (19kW) or greater in order to operate within Metro Vancouver. Tier 0 engines must have **90 days** of registration purchased by **December 31, 2014** or the engine(s) will be **prohibited from ever operating** in Metro Vancouver. To be fully registered an owner/operator must:

- provide required information (machine/engine/company details),
- pay fees, and
- label machines with Metro Vancouver issued registration number.

30.2 Other important information:

- Non-road Tier 1 engines must be registered and pay fees to operate,
- Failure to comply with the Bylaw may result in fines up to \$200,000, and
- 80% of fees paid into the program can be recovered.

30.3 The City may, at its discretion, give preference to equipment that meets higher emission standards.

30.4 Contact Metro Vancouver staff at 604-451-6655, visit www.metrovancouver.org/nonroaddiesel or email nonroaddiesel@metrovancouver.org for more information about the Bylaw, the rebate program, and for assistance with the registration process.

30. ENUREMENT

30.1 This Agreement shall enure to the benefit of and be binding upon the respective successors and permitted assigns of the City and the Contractor.

This Agreement is executed by the City of Surrey this _____ day of _____, 20__.

CITY OF SURREY

by its authorized signatory(ies):

(Signature of Authorized Signatory)

(Signature of Authorized Signatory)

(Print Name and Position of Authorized Signatory)

(Print Name and Position of Authorized Signatory)

This Agreement is executed by the Contractor this _____ day of _____, 20__.

<<NAME OF CONTRACTOR>>

by its authorized signatory(ies):

(Legal Name of Contractor)

(Signature of Authorized Signatory)

(Signature of Authorized Signatory)

(Print Name and Position of Authorized Signatory)

(Print Name and Position of Authorized Signatory)

**SCHEDULE A
SPECIFICATIONS OF GOODS AND SCOPE OF SERVICES**

PROJECT TITLE: OVERHEAD DOORS PREVENTIVE MAINTENANCE

1. PURPOSE

The City is seeking qualified Contractors to provide maintenance services on all the City's overhead doors and overhead security gates for all equipment listed in Schedule A-1.

2. BACKGROUND

There are approximately 191 overhead doors in 45 City buildings. About half of these doors are electrical types and the others manual. There is an operational need to keep the overhead doors working effectively in all areas, especially in emergency response areas such as the Fire Halls and the RCMP headquarters.

To ensure reliable, ongoing functionality of these doors, the City wishes to engage a contractor or contractors who will provide maintenance of all overhead doors and overhead security gates on a regular and ongoing basis according to the terms of this RFQ.

3. SCOPE OF SERVICES

3.1 The Contractor should furnish everything needed to perform all of the requirements of this Contract including without limitation all labour, supervision, tools, materials, equipment, transportation, permits, licenses, and supervision to maintain and repair, and make alterations to these doors. This also includes and is not limited to all its locking devices, hinges, handles, brackets, rollers and associated electrical and electronic parts (i.e. drives, motors, remotes, sensors, etc.) for electric doors.

3.2 The Contractor should provide Services as follows:

- (a) Confirmation of the inventory as outlined in Schedule A-1;
- (b) A comprehensive repair plan that outlines the scope and schedule of work to be carried out initially;
- (c) A maintenance plan that outlines scope and frequency of work to be carried out on a recurring basis once the initial work is complete. A detailed preventative Maintenance task list for all rolling doors, sectional doors, overhead security gates and operators. A report on the maintenance performed and all services provided; and
- (d) After hours and emergency service response plan.

All work to be in accordance with the general performance requirements specified herein. It includes the performance of service work; recurring services such as preventive maintenance, regularly scheduled operational checks and items for repair, and alteration.

3.3 The Services consists of the following parts:

- (a) Inspection, repairs, and routine scheduled maintenance (including replacement/upgrade recommendations);
- (b) emergency repairs; and
- (c) non-emergency repairs on a call-out basis.

3.4 The Contractor must maintain a reasonable supply of parts and maintain a reasonable supply system for acquisition of additional parts with minimal delay.

3.5 Carry out audits and tests

The Contractor shall maintain, on the premises, a log on each door, or unit outlining the service schedule repairs, replacements or adjustments performed on the doors.

4. PREVENTIVE MAINTENANCE PLANS

4.1 The Contractor shall provide a comprehensive preventive maintenance plan for all the doors, both manual and electrical types, including associated electrical components.

4.2 There should be a semi-annual regular and systematic inspection of each unit, its operation and component parts and as conditions warrant, adjust, lubricate, clean or replace parts and mechanisms necessary to render maintenance care and keep the doors in proper and safe condition.

4.3 Each plan shall provide a description of how the Contractor would organize and perform and accomplish – as a minimum.

- a) **Preventive Maintenance Work Plan(s)**: This work plan(s) shall contain a description of how the Contractor would organize and perform the preventive maintenance services.
- b) a staffing plan, complete with the number of individuals that will be assigned to the agreement;
- c) the methodology that will be used to provide supplementary staff to replace any staff originally assigned to an Agreement;
- d) equipment that will be used by on-site staff to perform the work;
- e) portions of the work to be sub-contracted and by whom;
- f) identification of critical or problem areas;
- g) identification of programmed maintenance tasks and their performance intervals;
- h) identification of tasks, if any, which must be accomplished by the City during performance of an Agreement or prior to award to perform the work; and
- i) Reporting.

The Services do **not** include capital door replacement.

5. TYPES OF SERVICES

There shall be three (3) types of services, as follows:

(a) Normal Working Hours

Unless otherwise stated in the Agreement, the normal working hours and ordinary

working days shall be **7:00 a.m. to 5:00 p.m. Monday through Friday**. No work will be performed outside of normal working hours or on other than ordinary working days without the prior direction or approval of the department representative or designate.

Work hours paid under this Agreement shall be only for productive hours at the job site. Time spent for transportation of workers, material acquisition, handling and delivery, or for movement of contractor owned or rental equipment is not chargeable directly but is overhead and the cost shall be included in the hourly rate bid for basic labour or equipment.

(b) Emergency Service

The Contractor shall maintain a twenty-four (24) hours/7 days per week emergency service for the duration of the Agreement, under which he shall provide on-call for the department representative, the services of one or more skilled tradesmen at the location of the emergency work.

The Contractor shall provide the contact name for communication during the emergency twenty-four (24) hour call-out service.

(c) Unscheduled/Non-Emergency Repairs (Call-Out)

Occasionally, there will be requirements for a service call outside the normal schedule. In such situation the Contractor must be prepared to work as required on weekends and outside normal working hours on regular workdays, if requested by the department representative, or designate.

6. TIME LIMIT FOR ATTENDANCE TO SERVICE CALLS

Contractors must have their contacts respond within sixty (60) minutes from the time a call-out is made by means of calling back to the source to conform response. For emergencies, the technician must be on site within ninety (90) minutes and for others, two (2) hours. Failure to respond in a timely manner to such requests may constitute grounds for termination of the Agreement.

7. SUPPLY AND INVOICING OF MATERIALS (UNSCHEDULED)

The Contractor is expected to locate his own source for the supply of materials required to carry out any work under the Agreement and should make satisfactory arrangements for such to be available in the time they are required under any work authorization.

The Contractor shall be paid for unscheduled materials and spare parts used as invoiced at the Contractor's purchase cost plus applicable taxes. All receipts for unscheduled materials purchased for this Agreement shall be produced.

8. ASSET INVENTORY

8.1 The Contractor should:

- (a) ensure accuracy of Schedule A-1 Asset Inventory List against actual inventory for each site prior to providing a Quotation;
- (b) provide an updated Schedule A-1 Asset Inventory List after the initial visit of the facilities and after the first preventive maintenance. An annual reporting for asset inventory list must be submitted to the City; and

- (c) fill in the attributes of the asset and the Condition Assessment Form on an annual basis.

8.2 Asset Management/Replacement Plan

The Contractor should provide an asset management/replacement plan for the overhead doors' city wide (5 – 10 year capital plan)

8.3 5 or 10-Year Capital Plan

The Contractor should provide a 5-10 year capital plan for the replacement or upgrades of equipment for 5-10 years after the completion of preventive maintenance cycle to meet the needs over the next ten-year planning period. The capital plan must be submitted after the first preventive maintenance service.

8.4 Condition Assessment Report

The Contractor should provide a comprehensive Conditions Assessments outlining the overall condition of the overhead door components. The Condition Assessment should include the recommendations for repair and replacement.

9. MONITORING AND REPORTING

- 9.1 The Contractor is required to electronically document all completed services. An approved application (APP), compatible with IOS and Android systems, will be provided by the City for streamlined documentation of all service reports. At every service, GPS location services must be activated, and the APP's brief administrative fields must be fully filled out to accurately confirm service locations, record details and report any issues. Orientation for the service reporting APP will be provided by the City.

Refer to Appendix 3 – Survey 123 Test Login – Medians for additional information.

- 9.2 The Contractor shall provide to the department representative monthly reports on the condition of all doors and their components. The report should contain at least the items listed below:

- Summary of maintenance performed including copies of site logbook/record sheets,
- Callouts for the month and year-to-date, categorized and including number of calls received, attendance and site times, fault identification and rectification,
- Scheduled repairs carried out, identified, planned, any unscheduled repairs,
- List of capital replacement door recommendations,
- Report on any annual tests or audits carried out or upcoming, and
- Out of service times per unit during normal working hours

9.3 Reporting Doors “Beyond Economical Repair”

During the normal maintenance work, the Contractor shall assess repairs to all doors. If the door is “Beyond Economical Repair” (BER) the Contractor shall immediately report (in writing) to the department representative, detailing why the door is Beyond Economical Repair.

As a general rule of thumb, whenever there is a likelihood of repairs exceeding 50% of the cost of replacement, or when parts are no longer available or very difficult to obtain for repairs, the item or items are to be classified as "BER". The final determination however will be made by the department representative.

This RFQ **does** not include the capital replacement of the doors.

10. WARRANTY

11.1 Warranty Against Faulty Workmanship

The Contractor shall guarantee all workmanship and all expenses for service and repairs for a period of one (1) year after work is completed. The Contractor shall make good at his own expense and to the satisfaction of the department representative all defects and damages which may result from faulty workmanship. The complete execution of the work shall be borne by the Contractor.

11. Warranty Period against Faulty Spare Parts and Materials

- Warranty period against genuine spare parts shall exist for manufacturer's period as stated by the respective manufacturer and shall commence from the day of completion of the work.
- The Contractor from the day of completion of the work shall cover warranty period against spare parts and materials not covered by a manufacturer's warranty period against defects for the period entered in the Schedule of Prices. **This period shall not be less than 13 weeks.**
- Where applicable, the Contractor shall replace genuine spare parts or the materials under the terms of warranty and shall not invoice the City for it.

12. DISPOSAL OF UNWANTED MATERIAL

The Contractor is responsible and accountable for the disposal of all excess and scrap materials. The job site must be clean and cleared of such materials by disposing of them in an environmentally friendly manner off-site.

13. SECURITY CHECKS FOR CONTRACTOR'S EMPLOYEES

The Contractor shall provide to the City within 30 days of notice of award, a letter verifying that each employee (including any sub-contractors employees) performing work under the Agreement has satisfactorily passed a criminal background check. All new contract employees shall be required to meet this condition prior to being assigned work. Work shall not be assigned to a new employee prior to receipt of such documentation by the City. The Contractor should maintain and make available a current listing of all employees performing work at all times.

14. INITIAL SCHEDULE AND SCOPE FOR THE WORK TO BE DONE

The Contractor should conduct an inspection and should be carried out giving the following:

- a) Confirming the existing inventory by listing all the doors detailing the types, name of manufacture, components, and location;
- b) Stating the conditions of each door and recommending the repairs to be done to bring these doors to the optimal condition;
- c) Listing all the parts of each door that need to be changed;
- d) Estimating the number of hours per door required for repairs; and
- e) Any other items not listed above.

15. Disruption of Normal Activity

- a) The Contractor shall schedule and arrange work so as to cause the least interference with the normal occurrence of City business. In those cases where some interference may be essentially unavoidable, the Contractor shall be responsible to make every effort to minimize the impact of the interference, inconvenience, interrupted service, customer discomfort, etc.
- b) When it is necessary to disrupt normal Facility activities, the schedule or work and the areas to be affected must be approved by the Department Representative, or designate prior to commencement of the work, or be rescheduled for after normal working hours.
- c) Some Work may need to be scheduled outside of Normal Working Hours, subject to prior approval of the Department Representative, or designate.

16. SERVICE STANDARDS

18.1 The Contractor must provide continuous and uninterrupted Services in accordance with the Service standards, requirements, terms and conditions of the Agreement. Such Services will be performed to a standard of care, skill and diligence maintained by persons providing the highest commercial standard, for similar services. Should any Services or materials be required for the proper performance of the Agreement which are not expressly or completely described in the RFQ and are reasonably associated with or necessary for the proper and timely performance and provision of the Services, then such Services or materials will be deemed to be implied and required by the RFQ and the Contractor will furnish them as if they were specifically described in the RFQ as part of the Services.

18.2 In providing the Services, as described in this Schedule A the Contractor is to at all times meet or exceed the standards of the industry, the standards described in this RFQ and the Service levels and quality standards provided by the service model(s) currently in place at each of the facilities. The City will have the right at any time throughout the term to revise such Service standards by change order and the Contractor will promptly make all required adjustments to its operations to accommodate such revised Service standards. All Services will be provided to the complete satisfaction of the City and will be conducted in such a manner as not to interrupt or interfere with the City's operations.

-END OF PAGE-

SCHEDULE A-1 – ASSET INVENTORY OF OVERHEAD DOORS

NOTE:

The information contained in this inventory is not guaranteed, represented, or warranted to be accurate or complete. The Contractor should ensure accuracy through site visits to verify the information.

SCHEDULE A-3 CONDITION ASSESSMENT FORM

DESCRIPTION/ATTRIBUTES	Please update Information Below
1.1 ASSETID	
1.2 BUILDING AREA	
1.3 DESCRIPTION	
1.4 LOCATION	
1.5 VENDOR	
1.6 MAKE	
1.7 MODEL	
1.8 SERIAL NO	
1.9 MAINTENANCE RESPONSIBILITY	
1.10 OPERATIONAL RESPONSIBILITY	
1.11 STATUS	
1.12 STATUS DATE	
1.13 IN-SERVICE COST	
1.14 IN-SERVICE DATE	
1.15 YRS LIFE EXPECTANCY	
1.16 WARRANTY START DATE	
1.17 DOOR OPERATION TYPE	
1.18 MOTORIZED OPENER	
1.19 HANDICAP OPERATOR	
1.20 DOOR_QTY	
1.21 DOOR_SIZE	
1.22 CONDITION	
1.23 CONDITION DATE	
1.24 INSTALL DATE	
1.25 BARCODE	
1.26 CRE_BY	
1.27 CRE DATE	
1.28 MOD-BY	
1.29 MOD DATE	
1.30 FBSID	
1.31 COMMENTS	
1.32 COFINED_SPACE	
1.33 HAZARD_LEVEL	
1.34 SERVICE_ID	
1.35 DOOR INSTALL DATE	
1.36 OPERATOR_TYPE	
1.37 OPERATOR_VOLTAGE_PHASE	
1.38 OPERATOR_INSTALL_DATE	
1.39 CONTROLS	
1.40 SAFETIES	
1.41 IMAGE	

Overall Assessment:

Good

Average

Poor

Recommendation: _____

SCHEDULE A-4 SAMPLE TASK LIST

The following sample task list items are provided as a general guideline of the City's requirements and are not necessarily comprehensive or exhaustive. The City reserves the right to revise or add to the task list items.

.....

PROJECT TITLE: Overhead Doors Preventive Maintenance
REFERENCE NO.: 1220-040-2017-125

INSPECTIONS AND TESTING

- For each overhead door, security gates shutters inspect, test and report on condition of the applicable components.
- Inspect door and frame for square, level and tight fit at thread, jambs, sills and panel joints, report irregularities to Facilities Staff.
- Conduct the following performance tests after completion of all inspections, lubrications and cleaning operations
 - Lock, Lock Safety
 - Travel Limits
 - Instant reverse systems
 - Springs, chains and related components
 - Motor current draw
 - Drop test where required
- Testing of door shall include demonstration of proper performance of all safety devices and requirements

ADJUSTMENTS

- Check adjustments of all nuts and bolts; tighten as required
- Clean old lubrications, dust and dirt particles from all applicable operating mechanisms including:
 - Tracks
 - Hinges
 - Rollers
 - Torsion springs
 - Electric door operators
 - Motors and chain drives
 - Cables
 - Controller units
 - Relays
 - Chain hoists
 - Solenoid brakes
 - Friction clutches
 - Doors locks
- Adjust operating tensions to provide for proper motor current draw
- Report on any cracks appearing in welded connections

- Adjust roller side clearances to less than 19mm
- Tighten travel limit cam set-screws
- Inspect and report on any applicable belt wear
- Inspect and report on cable assemblies including cable fraying and cable drums for loose set-screws and cotter keys
- Verify that cables are running in drum threads, adjust as required
- Inspect and report on condition and operation of manual chain hoist throw-out arms
- Check door opener cams for loose set-screws. Tighten as required
- Adjust overhead spring-loaded door bumper for square
- Tighten drive sprocket setscrews on shaft side and on control unit
- Check chain drive for alignment. Adjust as required.

LUBRICATION

- Lubricate all operating mechanisms in accordance with manufacture's written instructions and accepted trade practices

CLEANING

- Remove excess lubrication materials from doors, tracks and related mechanisms
- Remove all temporary barricades, cleaning chemicals, supplies and ladders from area after inspections, testing and cleaning and lubrication operations are complete.

-END OF PAGE-

**APPENDIX 1
PRIME CONTRACTOR DESIGNATION - LETTER OF UNDERSTANDING**

As per the requirements of the *Workers' Compensation Act* Part 3, Division 3, Section 118 (1-3), which states:

Coordination of multiple-employer workplaces

118 (1) In this section:

"**multiple-employer workplace**" means a workplace where workers of 2 or more employers are working at the same time:

"**prime contractor**" means, in relation to a multiple-employer workplace,

- (a) the directing contractor, employer or other person who enters into a written agreement with the owner of that workplace to be the prime contractor for the purposes of this Part, or
 - (b) if there is no agreement referred to in paragraph (a), the owner of the workplace.
- (2) The prime contractor of a multiple-employer workplace must
- (a) ensure that the activities of employers, workers and other persons at the workplace relating to occupational health and safety are coordinated, and
 - (b) do everything that is reasonably practicable to establish and maintain a system or process that will ensure compliance with this Part and the regulation in respect to the workplace.
- (3) Each employer of workers at a multiple-employer workplace must give to the prime contractor the name of the person the employer has designated to supervise the employer's workers at that workplace.

By signing this Agreement, the Contractor accepts all responsibilities of a prime contractor as outlined in the *Workers' Compensation Act*, and *WorksafeBC OH&S Regulation*.

As a Contractor signing this Prime Contractor Designation form with the City of Surrey (the "owner"), you are agreeing that your company, management staff, supervisory staff and workers will comply with the *Workers' Compensation Board (WCB) Occupational Health and Safety Regulation* and the *Workers' Compensation (WC) Act*.

Any *WorksafeBC OH&S* violation by the prime contractor may be considered a breach of contract resulting in possible termination or suspension of the agreement and/or any other actions deemed appropriate at the discretion of the City.

Any penalties, sanctions or additional costs levied against the City, as a result of the actions of the prime contractor are the responsibility of the prime contractor.

The Contractor acknowledges having read and understood the information above.

By signing this Prime Contractor Designation form, the Contractor agrees as a representative of the firm noted below, to accept all responsibilities of the prime contractor for this project.

The Contractor understands and accepts the responsibilities of the prime contractor designation in accordance with the *Workers' Compensation Act* while contracted by the City of Surrey for project and will abide by all *Workers' Compensation Board Regulation* requirements.

Project File No.: 1220-040-2020-016

Project Title and Site Location: Overhead Doors Preventative Maintenance

Prime Contractor Name: _____

Prime Contractor Address: _____

Business Telephone/Business Fax Numbers: Phone: _____ Fax: _____

Name of Person in Charge of Project: _____

Name of Person Responsible for Coordinating Health & Safety Activities: _____

Phone: _____

Prime Contractor Signature: _____ Date: _____

Please return a signed copy of this memo to the City of Surrey, Finance Department, Purchasing Section, 13450 – 104 Avenue, Surrey, British Columbia, V3T 1V8

If you have any questions, please contact the City of Surrey, Manager Occupational Health & Safety at 604-591-4658.

**APPENDIX 2
CONTRACTOR HEALTH & SAFETY EXPECTATIONS
RESPONSIBILITY OF CONTRACTOR(S)**

The City of Surrey strives to maintain a safe work environment for employees and contractors and insists upon the enforcement of safe practices and procedures in all premises and in all work activities. It is essential that all contractors and their employees and sub-contractor(s) perform in the same manner. It is every employers and contractors responsibility to ensure that staff and public are protected from workplace hazards.

As a contractor to the City of Surrey, you are expected to conform to the requirements of the Workers' Compensation Act, the WCB Occupational Health and Safety Regulation and to all federal, provincial and local laws and regulations. The City of Surrey Building Owner, Project Manager, and the Manager, Occupational Health & Safety or designate have the authority to order an unsafe act to cease or to have an unsafe piece of equipment removed from the premises or, in extreme situations, to shut down a job entirely. Any City of Surrey Employee that observes a safety infraction by a contractor performing work for the City of Surrey should bring it to the attention of a manager immediately or Occupational Health & Safety (604-591-4131).

The following information is provided as typical City of Surrey requirements, but does not relieve the contractor from complying with all applicable local, provincial and federal laws, regulations and bylaws.

PERSONNEL

1. You are expected to inform your employees of any potential hazard in the workplace and advise of appropriate action to be taken should a hazard be found or a fire or accident occur.
2. Contractors will restrict persons invited on the premises to employees only. No families or friends are permitted.
3. The contractor will advise the City of any on-site accidents involving the contractor's employees, or injuries to others caused by the contractor's business.

SAFETY MANAGEMENT SYSTEM

1. Contractors will ensure their employees utilize proper safety equipment and clothing as required for job site activities.
2. Contractors must follow and have on site proper written safe work procedures for hazardous work, e.g. Fall protection, confined space entry, hotwork, lockout, excavations and shoring, traffic management, etc.
3. Contractor must Identify workplace risk and implement suitable controls.
4. Contractor must provide safety training and education to staff and have training records available for review.
5. Contractor must have a health & safety program for its workers and sub-contractors
6. Contractor will provide appropriate First-Aid coverage for their workers and subcontractors.
7. Contractor must forward a weekly work task list prior to work commencement.
8. The qualified safety coordinator must participate in the City of Surrey OHS Orientation or attend the Prime Contractor's Orientation.

WORK AREAS –City Facilities

No work by contractors shall occur in any area without prior consent of the City of Surrey Manager, Civic Facilities or his designated representative. Work during normal business hours of the City shall not create undue noise, smells or otherwise unduly disturb the work of City of Surrey staff or the public. If an activity requires that a disturbance is likely, the contractor shall whenever possible only do that work outside normal business hours.

All activities that create a hazard (i.e. work from a ladder, removal of a floor tile, emission of VOC's, etc.) to persons outside the contractor's supervision shall have warning devices, delineation or barriers, sealed spaces, etc. as would normally be required to protect any person from that hazard.

SAFETY ATTITUDE

Your safety record and attitude are important criteria used to judge your qualification for future bidding on solicitations with the City of Surrey.

You can help ensure employee safety and your eligibility for future business with the City if you exhibit and practice a "Safe Work - Safe City" attitude.

The City of Surrey is concerned about the health, safety and wellbeing of all employees and contractors. It is essential we maintain a healthy, safe and productive work environment.

All Employees & Contractors:

It is everyone responsibility to:

- ❖ know and comply with WCB regulations and
- ❖ follow established safe work procedures
- ❖ immediately report any work related injury to his/her supervisor; and to the city representative
- ❖ not remain on the work site while his/her ability to work is in any way impaired
- ❖ report unsafe acts and conditions to their supervisor
- ❖ correct unsafe conditions immediately whenever it is possible to do so
- ❖ take reasonable care to protect your health & safety and the health and safety of other persons who may be affected by your act's or omissions at work



An employee must refuse to work if continuing to do so would endanger the health and safety of the employee, fellow employees or others. The worker must immediately report the circumstances of the unsafe condition to his or her supervisor or manager. If the unsafe condition is not remedied or the issue is not resolved the Manager, Occupational Health & Safety must be contacted.

A common sense approach usually resolves the issue.

GENERAL RULES

1. For all secured worksites, contracted workers are required to sign in and sign out each day
2. (Access cards may be issued – a worker may need to provide an Identification document (i.e. Driver's License) in exchange).
3. Personal protective equipment, as determined by the City, through consultation with the Contractors Health and Safety Representatives must be worn when and where required. (Hard Hats, Safety Footwear, Safety Vests and Safety Glasses must be worn on active construction sites. Hearing Protection must be worn when noise levels are above 85dBA.)
4. Horseplay, gambling and the use of alcohol or narcotics will not be tolerated.
5. No Smoking within 7.5M of a City owned buildings door exits, windows and vents.
6. Report **ALL** injuries to your supervisor immediately and notify the City's site representative.
7. Report any unsafe conditions, including someone under the influence or hazards, which may allow an injury to occur to you, a fellow worker, or others on the worksite.
8. Report any property damage, regardless of how minor.
9. Restricted and controlled products will be labeled, used and stored in accordance with the associated regulations, e.g. WHMIS. Follow all procedural instructions when using or handling hazardous materials/controlled products and ensure that all containers of hazardous/controlled product materials are properly labelled and stored in designated areas.
10. Obey all posted signs and notices. Do not venture into areas that you are not authorized to enter.
11. Always use the correct posture when lifting and get assistance if the weight is excessive.
12. Do not work within the limits of approach to high voltage equipment.
13. If working at heights greater than 10 feet a Fall Protection system must be in place. The appropriate Fall Protection equipment must be worn at all times.
14. **Housekeeping** (Orderliness and good housekeeping are basic requirements and must be maintained at all times):
 - a) Aisles are to be kept clear at all times.
 - b) Individual work areas are to be kept clean and tidy.
 - c) All materials, tools, products and equipment are to be kept in their designated areas.
 - d) Liquid spills are to be cleaned up immediately to prevent slips and falls.
 - e) Accumulation of oily rags, combustible refuse or similar fire hazards will not be tolerated.
15. **Fire Prevention:**
 - a) Become familiar with Surroundings and emergency exit.
 - b) Ensure aisles and exits are not blocked at any time.
 - c) Anytime a fire extinguisher is used, report it immediately to your supervisor, so that it can be recharged.

16. Equipment Operation (Any equipment, which could create a hazard, must be maintained in good condition):

- a) Equipment must not be repaired, adjusted or operated unless by a "competent person" who understand the safe operating procedures.
- b) Always be aware of the use and location of the "EMERGENCY STOP" button, if equipment is so equipped, before using the equipment.
- c) Loose clothing, jewelry and long hair must be secured to prevent becoming entangled with equipment.
- d) The Operator must check all safety devices on equipment before operation.
- e) All equipment must be turned off and the appropriate "lock-out" procedure followed, prior to repairs, cleaning, adjustment or lubrication.
- f) Radio/Walkman/I-pod Head phones are not allowed to be worn during regular work operations.
- g) All ladders must be of an approved type and length. Unacceptable ladders must be removed immediately from the premises.
- h) All vehicles and equipment on City property must be kept in safe mechanical condition at all times, and be operated only by persons with a valid driver's license and/or proper training and qualifications.
- i) Contractors will not operate any equipment, valves, switches, etc., which are part of the City's operation, unless specific permission is received from the Department Representative.

17. Ground Disturbance –Every time you dig in the ground, with a shovel or mechanized equipment, you run the risk of loss of life or damage to property if you hit any of the many buried cables, conduits, gas or oil pipelines and/or other underground facilities that serve our city, **BC One Call Must be called and a ticket obtained prior to commencing any ground disturbance activities.**

Issued By:	Occupational Health & Safety Section - Contractor Coordination Program
Date:	Revised: January 14, 2015 Original: August 15, 2014
Distributed:	Via Email & Posted on Intranet: January 16, 2015 :<u>August 15, 2014</u>

This document does not replace the Workers' Compensation Act or WorkSafeBC OH&S regulation. Each individual Contractor must have specific health and safety safe work rules and procedures that apply to their work tasks. Each Contractor must comply with the Workers' Compensation Act and WorkSafeBC Occupational Health & Safety Regulation and to all federal, provincial and local laws and regulations. If a contractor is unable to comply they must bring this to the attention of their qualified safety representative and to the Prime Contractor safety representative immediately.

Authorized Signature: _____

Name: _____
(Please Print)

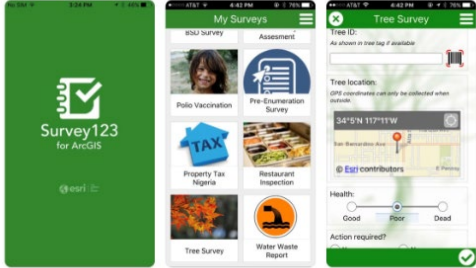
Date: _____

APPENDIX 3 - Survey 123 Reporting App



Survey123 for ArcGIS
Utilities

OPEN



1. Download 'Survey123' from iTunes Store (Apple) or Play Store (Android)
2. Open Survey 123 and download the **Gate Keeping** survey onto your phone or tablet

3. Open **Median -Test** survey to start collecting (create and complete a report)

- Red asterisks indicate mandatory questions
- Questions are auto filled 'no' to simplify answering reports where there are no found issues

4. Reports can be saved or sent upon completion

5. To review reports, log into: <https://survey123.arcgis.com/surveys>

Username: ContractorTest
Password: CitySurrey2019

Survey123 for ArcGIS My Surveys Help Nikki

Median - Test Overview Analyze Data

6/24/19 - 6/24/19 Filter Report (Beta) Export Open in Map Viewer Show individual response 2/2

Start Time	End Time	Start Survey	Time Spent	Site Area	Issue to Report?
Jun 24, 2019, 11:01 AM	Jun 24, 2019, 11:01 AM	11:01		Cloverdale By-Pass - 57 Ave to 60 Ave (076-03, 076-04)	No
Jun 24, 2019, 11:00 AM	Jun 24, 2019, 11:00 AM	11:00		176 St - 60 Ave to 64 Ave (076-12, 076-13)	No

Submitted by: Nikki Higgs
Submitted time: Jun 24, 2019, 11:01:20 AM

Start Survey
11:01

Location
Lat: 49.12316 Lon: -122.81236

Area Selection
Site Area
Cloverdale By-Pass - 57 Ave to 60 Ave (076-03, 076-04)

6. Note – Location Services **must** be on while using the App to record GPS location where report is initiated.



SCHEDULE B - QUOTATION

RFQ Title: **Overhead Doors Preventive Maintenance**

RFQ No: 1220-040-2020-016

CONTRACTOR

Legal Name: _____

Contact Person and Title: _____

Business Address: _____

Business Telephone: _____

Business Fax: _____

Business E-Mail Address: _____

CITY OF SURREY

City Representative: Richard D. Oppelt, Manager, Procurement Services

Address: Surrey City Hall
Finance Department – Procurement Services Section
Reception Counter – 5th Floor West
13450 - 104 Avenue, Surrey, B.C., Canada, V3T 1V8

E-mail for PDF Files: purchasing@surrey.ca

1. If this Quotation is accepted by the City, a contract will be created as described in:
 - (a) the Agreement;
 - (b) the RFQ; and
 - (c) other terms, if any, that are agreed to by the parties in writing.

2. Capitalized terms used and not defined in this Quotation will have the meanings given to them in the Agreement and RFQ. Except as specifically modified by this Quotation, all terms, conditions, representations, warranties and covenants as set out in the Agreement and RFQ will remain in full force and effect.

3. I/We have reviewed the RFQ Attachment 1 – Draft Agreement. If requested by the City, I/we would be prepared to enter into that Agreement, amended by the following departures (list, if any):

Section	Requested Departure(s) / Alternative(s)

4. The City requires that the successful Contractor have the following in place **before providing the Goods and Services**:

- (a) Workers' Compensation Board coverage in good standing and further, if an "Owner Operator" is involved, personal operator protection (P.O.P.) will be provided,
Workers' Compensation Registration Number _____;
- (b) Prime Contractor qualified coordinator is Name: _____
and Contact Number: _____;
- (c) Insurance coverage for the amounts required in the proposed Agreement as a minimum, naming the City as additional insured and generally in compliance with the City's sample insurance certificate form available on the City's Website [Standard Certificate of Insurance](#);
- (d) City of Surrey or Intermunicipal Business License: Number _____;
- (e) If the Contractor's Goods and Services are subject to GST, the Contractor's GST Number is _____; and
- (f) If the Contractor is a company, the company name indicated above is registered with the Registrar of Companies in the Province of British Columbia, Canada, Incorporation Number _____.

As of the date of this Quotation, we advise that we have the ability to meet all of the above requirements **except as follows** (list, if any):

Requested Departure(s) / Alternative(s)

5. The Contractor acknowledges that the departures it has requested in Sections 3 and 4 of this Quotation will not form part of the Agreement unless and until the City agrees to them in writing by initialing or otherwise specifically consenting in writing to be bound by any of them.

SECTION B-1

Changes and Additions to Specifications:

6. In addition to the warranties provided in the Agreement, this Quotation includes the following warranties:

7. I/We have reviewed the RFQ Attachment 1, Schedule A – Specifications of Goods and Scope of Services, to Attachment 1. If requested by the City, I/we would be prepared to meet those requirements, amended by the following departures and additions (list, if any):

Requested Departure(s) / Alternative(s) / Addition(s)

SECTION B-2

Fees and Payments

8. The Contractor offers to provide regular, scheduled semi-annual preventive maintenance on various electric and manual overhead doors at various City sites and to provide confirmation of the overhead door inventory outlined in Schedule A-1, in accordance with the specifications/requirements as outlined herein:

TABLE A

Building Name	Address	Door Type	Number of Doors	Door Style	Door Size	Services Per Year - SEMI-ANNUAL	Services Price	Annual Amount \$
						(a)	(b)	(c)
CHUCK BAILEY RECREATION CENTRE	13458 107A Avenue	Electric	1	Overhead	10'2" x 8"			
CITY OF SURREY FLEET OPERATIONS CENTRE	6651 - 148 Street	Manual	18	Overhead	20'-1" x 19'-6"			
		Manual	1	Overhead	16'-6" x 19'-6"			
		Manual	2	Overhead	12'-0" x 15'-2"			
CITY OF SURREY OPERATIONS CENTRE-COMMON	6651 - 148 Street	Electric	6	Overhead	16'10" x 19'6"			
		Manual	1	Rollup	10'2" x 6'8"			
CITY OF SURREY STORAGE WAREHOUSE	6651 - 148 Street	Electric	4	Overhead	16'-2" x 19'-6"			
CLOVERDALE CURLING RINK	6150 176 Street	Manual	1	Overhead	12' 3" x 14"			
		Manual	1	Overhead	6' x 6'-8"9			
CLOVERDALE FAIRGROUNDS AGRIPLEX BLDG	6050 176 Street	Manual	4	Overhead	12' x 14'			
CLOVERDALE FAIRGROUNDS SHOP	6050 176 Street	Manual	2	Overhead	14' 2" x 14"			
CLOVERDALE FAIRGROUNDS SHOWBARN	6050 176 Street	Manual	4	Overhead	12' x 12'			
CLOVERDALE FAIRGROUNDS STETSON BOWL	6050 176 Street	Electric	1	Overhead	8'-0" x 10' - 0"			
		Unknown	2	Overhead	8' x 9'			
CLOVERDALE ICE ARENA	6090 - 176 Street	Electric	1	Overhead	16' x 12'			
		Manual	1	Overhead	10' x 12'			
		Manual	1	Overhead	7'-0" x 4' - 0"			
CLOVERDALE RECREATION CENTRE	6188 - 176th Street	Unknown	1	Overhead	7' 9" X 8"			
		Unknown	1	Overhead	11' 4" x 7' 10"			
		Manual	2	Shutter	6'-4" x 5' - 0"			
FIRE HALL # 01	8767 132 ST	Electric	6	Overhead	14' 2" x14"			

Building Name	Address	Door Type	Number of Doors	Door Style	Door Size	Services Per Year - SEMI-ANNUAL	Services Price	Annual Amount \$
						(a)	(b)	(c)
FIRE HALL # 01 CONT'D		Manual	1	Overhead	3' 7" x 8"			
		Manual	1	Overhead	14' 2" x 8"			
FIRE HALL # 02-	13079 104 AVE	Electric	6	Overhead	14' 7" x 14"			
FIRE HALL # 04	14586 108 AVE	Electric	3	Overhead	12' 2" x 14"			
		Electric	2	Overhead	12' 2" x 14"			
FIRE HALL # 05	10042 176 ST	Electric	3	Overhead	14' 3" x 14"			
		Manual	3	Overhead	14' 3" x 14"			
FIRE HALL # 06	9049 152 ST	Electric	2	Overhead	11' x 11' 10"			
		Electric	1	Overhead	11' x 11' 10"9			
FIRE HALL # 08	17572 57 AVE	Electric	4	Overhead	14' x 14'			
		Manual	1	Overhead	10' x 10'			
		Manual	1	Overhead	10'-0" x 9' - 0"			
FIRE HALL # 09	14901 64 AVE	Electric	11	Overhead	14 x 14'6"			
FIRE HALL # 10	7278 132 ST	Electric	6	Overhead	14' 8" x 14"			
FIRE HALL # 11	12863 60 AVE	Electric	2	Overhead	14' 2" x 14"			
FIRE HALL # 12	2610 128 ST	Electric	2	Overhead	11' x 14'			
FIRE HALL # 13	15155 18 AVE	Electric	4	Overhead	14' 2" x 14"			
FIRE HALL # 14	2016 176 ST	Electric	6	Overhead	14' 6" x 14"			
		Electric	1	Overhead	14' 6" X 8' 2"			
FIRE HALL # 15	18915 64 AVE	Electric	2	Overhead	14' 2" x 14"			
		Manual	1	Overhead	14' 2" x 14"			
FIRE HALL # 17	15329 32 AVE	Electric	4	Overhead	14' 2" x 14"			
FIRE HALL # 18	8091 164 ST	Electric	2	Overhead	14' 3" x 14"			
		Manual	2	Overhead	14' 3" x 14"			
FIRE SERVICE TRAINING CENTRE		Manual	1	Overhead	-			
FRASER HEIGHTS RECREATION CENTRE	10588 – 160 Street	Manual	2	Shutter	4'-2" x 5' - 6"			

Building Name	Address	Door Type	Number of Doors	Door Style	Door Size	Services Per Year - SEMI-ANNUAL	Services Price	Annual Amount \$
						(a)	(b)	(c)
GUILDFORD RECREATION CENTRE/LIBRARY/AQUATIC CENTRE-POOL	15105 - 105 Avenue	Electric	1	Overhead	22'-8" x 8'-2"			
		Manual	1	Shutter	5'-3" x 8' - 0"			
		Manual	1	Shutter	8'-0" x 3' - 8"			
		Manual	1	Shutter	8'-4" x 9' - 8"			
		Manual	1	Shutter	12'-0" x 9' - 0"			
		Manual	1	Shutter	3'-4" x 8' - 0"			
HEMLOCK WORKS YARD	9353 160 ST	Manual	7	Overhead	8' x 9' 4"			
		Manual	2	Overhead	11' 2" x 9' 4"			
MUSEUM ARCHIVES BUILDING 1912 HALL	17651 56 Ave	Manual	1	Shutter	6'-0" x 3' - 6"			
		Manual	1	Shutter	6'-6" x 4' - 0"			
		Manual	1	Shutter	6'-8" x 3' - 8"			
SURREY CITY HALL	13450 104 AVE	Electric	2	Overhead	18'-1" x 10'-6"			
		Electric	1	Overhead	22'-6" x 14'-9"			
		Electric	1	Overhead	23'-0" x 11'-6"			
		Electric	1	Overhead	22'-10" x 11'-6"			
		Electric	1	Overhead	22'-12" x 11'-2"			
		Electric	3	Overhead	8'-6" x 9'-10"			
NEWTON COMMUNITY CENTRE-ARENA	7120 136B ST	Electric	2	Overhead	12'-" x 11' - 0"			
NEWTON COMMUNITY CENTRE	7120 136B ST	Manual	3	Shutter	8'-0" x 6' -0"			
		Manual	1	Overhead	17'-0" x 9' - 0"			
		Manual	1	Overhead	9'-0" x 8' - 0"			
NEWTON CULTURAL CENTRE	13530 72 AVE	Unknown	1		12' x 10'			
		Manual	1		12' x 10'			
NEWTON GYM/WAVE POOL	13730 72 AVE	Electric	6	Shutter	-			
NEWTON SENIORS CENTRE	13775 70 AVE	Electric	3	Shutter	-			

Building Name	Address	Door Type	Number of Doors	Door Style	Door Size	Services Per Year - SEMI-ANNUAL	Services Price	Annual Amount \$
						(a)	(b)	(c)
NORTH SURREY SPORTS AND ICE COMPLEX	10950 – 126A ST		5	Overhead	To be confirmed			
			5	shutters				
OLD SURREY MUSEUM		Unknown	3	Overhead	9' 10" x 10"			
					15' 2" x 9"			
					15' 2" x 9"			
RCMP HEADQUARTERS	14355 57 AVE	Electric	3	Overhead	10 x 10			
		Electric	2	Overhead	10 x 13			
		Electric	2	Overhead	12 x 10			
		Electric	2	Overhead	12 x 8 ?			
		Electric	2	Overhead	-			
		Electric	1	Overhead	-			
RCMP HQ WEST MAIN	14245 56 AVE	Unknown	1	Overhead	-			
		Electric	3		-			
		Manual	2		-			
SEMIAMMOO LIBRARY & RCMP	1815 152 ST	Unknown	1		23'-7" -9'-3"			
		Electric		Overhead	19' 6" x 7"			
		Electric		Overhead	21' 11" x 7"			
SOUTH SURREY ICE ARENA	2201 148 ST	Electric	1	Overhead	10'-6" x 9' - 0"			
		Electric	1	Overhead	8'-6" x 9'-5"			
		Manual	1	Shutter	11'-2" x 3' - 0"			
		Manual	1	Shutter	12'-0" x 4' - 0"			
		Manual	1	Shutter	5'-0" x 3' - 0"			
SOUTH SURREY INDOOR POOL	14655 17 AVE	Manual	1	Overhead	10'-0" x 8' - 6"			
SOUTH SURREY OPERATIONS CENTRE	2336 166 ST	Electric	7	Overhead	6600W & 5000H			
		Electric	1	Overhead	4925W & 5000H			

Building Name	Address	Door Type	Number of Doors	Door Style	Door Size	Services Per Year - SEMI-ANNUAL	Services Price	Annual Amount \$
						(a)	(b)	(c)
SOUTH SURREY RECREATION CENTRE	14601 20 Ave	Manual	3	Overhead	12' x 12'			
SURREY ANIMAL RESOURCE CENTRE	17944 COLEBROOK RD	Electric	1	Shutter	12'-0" x 10' - 0"			
SURREY ARTS CENTRE	13750 88 AVE	Manual	2	Shutter	2'-0" x 5' - 0"			
		Manual	3	Shutter	5'-0" x 4' - 0"			
		Manual	1	Shutter	2'-0" x 5' - 0 "			
		Manual	1	Shutter	7'-0" x 4' - 0"			
		Manual	1	Shutter	20'-0" x 8' - 0 "			
SURREY CITY CENTRE RCMP	10720 KING GEORGE BLVD	Electric	1	Overhead	20' x 8'			
SURREY CITY HALL	13450 104 AVE	Manual	2	Shutter	-			
SURREY MUSEUM	17710 56A AVE	Manual	1	Overhead	10'-0" x 9' - 0"			
		Manual	1	Shutter	5'-0" x 4' - 0"			
		Manual	2	Overhead	-			
SURREY SPORTS & LEISURE COMPLEX	16555 FRASER HWY	Electric	1	Over head	12'2' X 10'			
		Manual	1	Overhead	20' x 10'			
		Unknown	1	Overhead	10' x 10'			
		Unknown	1	Overhead	12' x 10'			

TABLE B

Rates for unscheduled work (including after hours and emergency service response plans)

F.O.B.: Destination, Freight Prepaid			
Item #	Item	Manual Doors - Hourly rate (\$/hr) (excluding GST)	Electric Doors - Hourly rate (\$/hr) (excluding GST)
1	Labour: Regular Time 7:00am To 5:00pm Monday To Friday		
2	Labour: Emergency Service 24 hrs day/7 days per week		
3	Labour: Unscheduled/Non-Emergency Call-Out: Regular Time 7:00am to 6:00pm Monday To Friday		
4	Labour: Unscheduled/Non-Emergency Call-Out: Weekdays (Outside Regular Hours) 6:00pm to 11:00pm and weekends		
5	Labour: Emergency Call-Out: Weekdays after regular hour and weekends		
6	Materials: Contractor should state the mark up, as a percentage, on materials purchased from outside sources (copies of invoices highlighting facility serviced must accompany the claim for materials): _____%		
7	Materials: Contractor should state any further discount, as a percentage, for materials purchased directly from the Contractor: _____%		
<p>Note: Overheads, General Conditions and Profit are to be included in the above amounts.</p> <ol style="list-style-type: none"> The labour rates include all labour, supervision, tools, materials, equipment, transportation, travel time, permits and licenses, and management to maintain and repair, and make alterations to these doors. Rates shall be only for productive hours at the job site. Time spent for transportation of workers, material acquisition, handling and delivery, or for movement of contractor owned or rental equipment, hauling of excess and/or scrap material for disposal is not chargeable directly but is overhead and the cost shall be included in the hourly rate. All unscheduled materials and parts shall not be included in the labour rates above. <p>CURRENCY: Canadian</p>			

Additional Expenses:

Indicate any expenses that would be payable in addition to the proposed fee and proposed disbursements set out above:

Payment Terms:

A cash discount of ____% will be allowed if invoices are paid within ____ days, or the ____ day of the month following, or net 30 days, on a best effort basis.

SECTION B-3

Time Schedule:

- 10. Contractors should provide an estimated schedule, with major item descriptions and times indicating a commitment to provide the Goods and perform the Services within the time specified (use the spaces provided and/or attach additional pages, if necessary).

MILESTONE DATES _____

ACTIVITY	SCHEDULE									
	1	2	3	4	5	6	7	8	9	10
SAMPLE										

SECTION B-4

Key Personnel & Sub-Contractors:

- 11. Contractors should provide information on the background and experience of all key personnel proposed to provide the Goods and Services (use the spaces provided and/or attach additional pages, if necessary):

Key Personnel

Name: _____

Experience: _____

Dates: _____

Project Name: _____

Responsibility: _____

- 12. Contractors should provide the following information on the background and experience of all sub-contractors and material suppliers proposed to undertake a portion of the Goods and Services (use the spaces provided and/or attach additional pages, if necessary):

<i>Description of Goods & Services</i>	<i>Sub-Contractors & Material Suppliers Names</i>	<i>Years of Working with Contractor</i>	<i>Telephone Number and Email</i>

SECTION B-5

Experience and References:

13. **Experience:** Contractor's should provide information on their relevant experience and qualifications in delivering Goods and Services similar to those required by the Agreement (use the spaces provided and/or attach additional pages, if necessary):

14. **References:** Contractor's should provide information on their relevant references (name and telephone number). The City's preference is to have a minimum of three references. Previous clients of the Contractor may be contacted at the City's discretion (use the spaces provided and/or attach additional pages, if necessary):

Technical Criteria: (use the spaces provided and/or attach additional pages, if necessary):

15. **Comprehensive Repair Plan:** Describe the Contractor's repair plan that outlines the scope and schedule of work to be carried out initially.

16. **Maintenance Plan:** Describe the Contractor's maintenance plan that outlines the scope and frequency of work to be carried out on a recurring basis once the initial work is completed.

17. **Preventive Maintenance Plans:** The Contractor to provide a sample preventive maintenance plan, as specified in section 4 of Schedule A.

18. **Quality Assurance Program:** Describe the Contractor's Quality Assurance Program. Submit a sample, if available.

19. **Health and Safety Program:** Utilization of Occupational Health and Safety (OH&S) – Contractor should provide evidence of a current program in place, a sample or example OH&S program with general safety program for all workers

Do you have specific Health and Safety Training Program for supervisors? Yes No

Have your employees received the required Health and Safety training and retraining?

Yes No

Corporate OH&S policy attached (please tick to confirm).

20. **Customer Service:** Contractor should briefly describe your company's standards and associated process with respect to response time regarding resolution of service issues.

21. Contractor should describe their sustainability initiatives relating to the environmental impacts. The environmental attributes (green) of their Goods and Services. Anticipated objectives (e.g. carbon neutral by 2015). Information pertaining to their environmental policies, programs and practices. Confirm that the Contractor complies with any applicable objective (use the spaces provided and/or attach additional pages, if necessary):

Metro Vancouver's Non-Road Diesel Engine Emissions Regulation By-law:

22. Contractors should confirm they are in compliance with By-law (if applicable):

Applicable as follows Not applicable to this project

No.	Equipment Description	Engine Tier Designation	Engine Registration Number as Issued by Metro Vancouver
1		<input type="checkbox"/> Tier 0 or <input type="checkbox"/> Tier 1	
2		<input type="checkbox"/> Tier 0 or <input type="checkbox"/> Tier 1	
3		<input type="checkbox"/> Tier 0 or <input type="checkbox"/> Tier 1	
4		<input type="checkbox"/> Tier 0 or <input type="checkbox"/> Tier 1	
5		<input type="checkbox"/> Tier 0 or <input type="checkbox"/> Tier 1	

SAMPLE

I/We the undersigned duly authorized representatives of the Contractor, having received and carefully reviewed the RFQ and the Agreement, submit this Quotation in response to the RFQ.

This Quotation is offered by the Contractor this _____ day of _____, 2020.

CONTRACTOR

I/We have the authority to bind the Contractor

(Legal Name of Contractor)

(Signature of Authorized Signatory)

(Signature of Authorized Signatory)

(Print Name and Position of Authorized Signatory)

(Print Name and Position of Authorized Signatory)