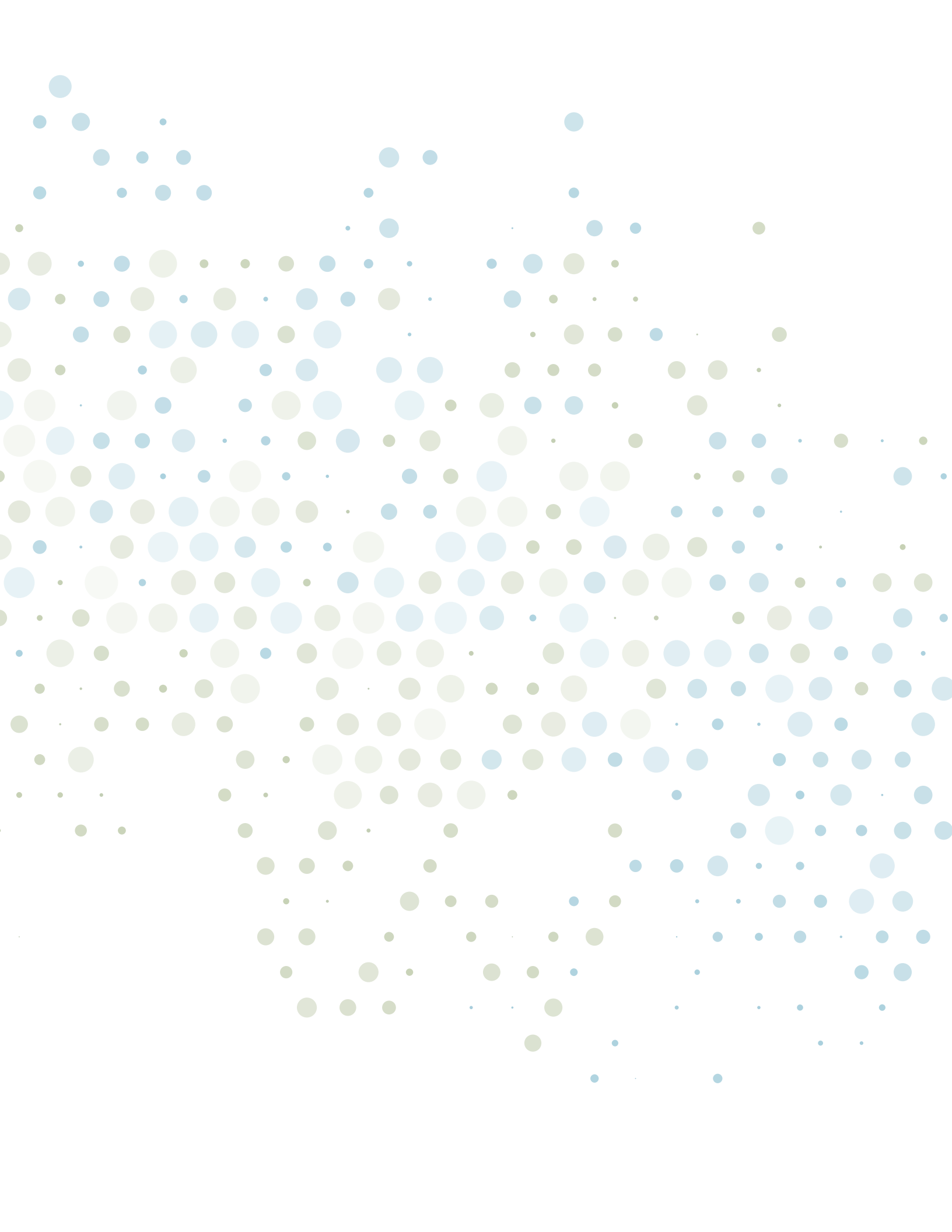


City of Surrey

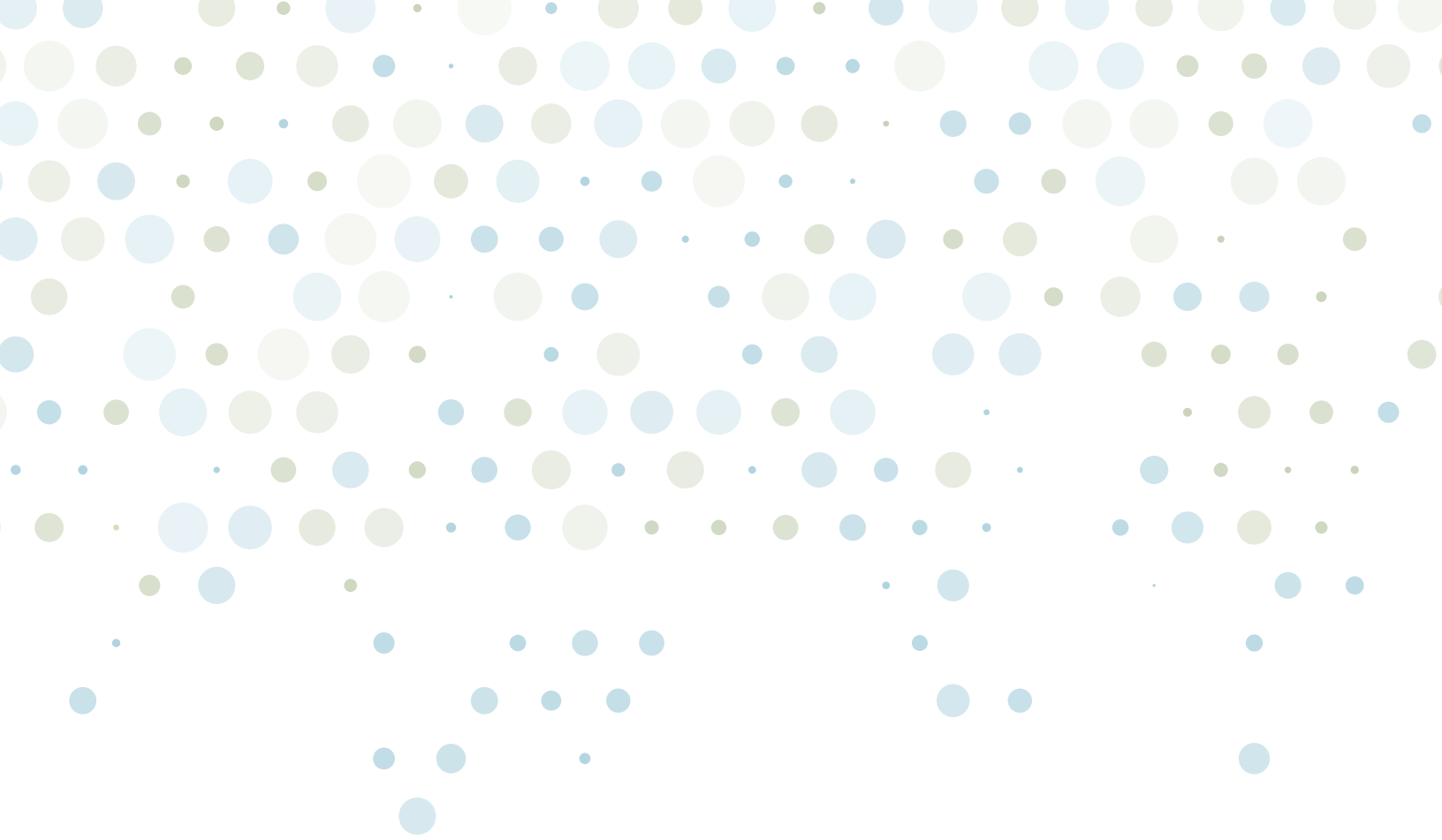
Age Friendly Action Plan





Contents

Territorial Acknowledgement	2
Message from the Mayor	3
Commitment to an Age Friendly Community.....	4
Acknowledgement of Key Contributors.....	5
Vision & Four Key Strategy Goals.....	6-8
Age Friendly Network.....	9
Safety, Health and Wellness	10
Transportation and Mobility.....	14
Home	16
Buildings and Outdoor Spaces	18
Alignment with City Strategies.....	20
How to Stay Involved	21



We recognize and are grateful that we are situated on the traditional, ancestral and unceded territories of the Coast Salish Peoples, including the **q̓íçəy̓ (Katzie), **q̓ʷa:n̓łə́n̓** (Kwantlen), and **semyámə** (Semiahmoo) land-based Nations who have been stewards of this land since time immemorial.**

Message from Mayor



I am pleased to present the Age Friendly Action Plan, a comprehensive roadmap designed to bring the City of Surrey’s Age Friendly Strategy to life. This action plan underscores our ongoing dedication to creating a community where older adults can thrive, actively participate, and remain engaged throughout their lives. With over 28% of our population aged 55 and older (based on 2021 Census), it is important that we address the unique and evolving needs of our senior residents.

Our Age Friendly Strategy focuses on four key areas: Safety, Health, and Wellness; Transportation; Home; and Buildings and Outdoor Spaces. Guided by the principles of inclusion, community engagement and respect, this strategy aims to make Surrey a city where people enjoy lifelong activity and engagement.

The Age Friendly Action Plan builds on this foundation and aligns with other City strategies, using best practices and collaboration with City departments and community groups. Our foundational priorities—equitable communication, advocacy and collaboration, Indigenous community engagement and partnership building—serve as the cornerstone of our efforts.

This action plan is shaped through valuable feedback from residents and community stakeholders. Moving forward, we are committed to implementing it effectively, ensuring Surrey remains an inclusive and supportive city for seniors.

Mayor Brenda Locke
City of Surrey

Commitment to an Age Friendly Community

The City of Surrey is dedicated to creating a community that supports all ages. This commitment is evident in our Age Friendly Strategy, which aligns with many of the City's overarching strategies and plans.

The Age Friendly Action Plan is developed through collecting community feedback, consulting various City departments and collaborating with the Surrey Age Friendly Network. This reflects a collective effort in achieving the goals of the Age Friendly Strategy.

We actively seek new partnerships and collaborations to meet the needs of its residents aged 55 and older, working both within City departments and with external community organizations and groups.

Our initiatives include creating inclusive environments, promoting accessible public spaces, and ensuring programs and services cater to the diverse needs and well-being of older adults. By focusing on these areas, Surrey aims to be a vibrant, inclusive, and supportive community where older adults can thrive and remain active and engaged.



Acknowledgement of Key Contributors

The City of Surrey would like to thank the contributors for their support and commitment. Their expertise was vital in developing the Age Friendly Strategy and Action Plan. This work was also supported by BC Healthy Communities through the Age Friendly Communities Grant, for which we are grateful.

A person wearing a red jacket, a blue backpack, and a white helmet is riding a bicycle away from the camera on a gravel path through a dense forest of tall, thin trees. The path is covered in fallen leaves and dappled sunlight filters through the canopy.

Vision

Surrey is an age friendly city where people enjoy lifelong activity and engagement.

The Age Friendly Action Plan is designed to help Surrey achieve its Age Friendly Strategy goals. It focuses on four key outcomes.



Safety, Health
and
Wellness



Transportation



Home



Buildings
and
Outdoor Spaces



Guiding principles

- Inclusion
- Community engagement
- Respect

Foundational priorities

Equitable Communication:

Use various channels to inform the public about age-friendly services and programs for older adults, families, and caregivers.

Advocacy and Collaboration:

Advocate for and collaborate with stakeholders to integrate age-friendly perspectives into the City's plans and strategies.

Indigenous Community Engagement:

Engage with Elders of Indigenous communities in Surrey, acknowledging their unique perspectives and needs.

Partnership Building Foundation:

Partnerships with the Age Friendly Network to collectively enhance support for older adults in Surrey.

These foundational priorities serve as the cornerstone of our efforts to promote safety, health, and wellness for older adults in the community.

Age Friendly Network

The Age Friendly Network includes diverse community-based groups such as Settlement Services, Fraser Health, Division of Family Practice, Surrey Accessibility Leadership Committee (SALT), Surrey Fire Services, Police, Transportation, Housing and Social Development, Surrey Libraries and Fraser Region Aboriginal Friendship Centre (FRAFCA).

Purpose of the Age Friendly Network:

- Connect individuals, service agencies, and organizations working with seniors.
- Carry out initiatives supporting the goals of the strategy.
- Share information about programs and services for seniors, caregivers, and families in Surrey.



Actions and Implementations

As the City of Surrey moves forward, continued collaboration with the Age Friendly Network and further community engagement will be prioritized to implement and evaluate the Age Friendly Action Plan.

1

Safety, Health and Wellness



Goal

Seniors are supported to be active and engaged in their community and engagement practices are in place to prevent isolation.

Action 1.1

Increase the participation of older adults in City and community-based groups, programs, and services.

Objective	Lead	Timeline*
Collaborate with the Community-based organizations.	Parks, Recreation and Culture Corporate Services	Ongoing
Host a Safety Health and Wellness Forum for older adults and caregivers	Parks, Recreation and Culture	Short term
Increase partnerships with the community-based sector.	Parks, Recreation and Culture	Long term
Explore opportunities to leverage resources to improve equitable access to City of Surrey and Surrey Libraries programs and services.	Parks Recreation and Culture Surrey Libraries	Ongoing
Improve and facilitate equitable access for older adults to volunteer.	Volunteer Resources Parks, Recreation and Culture	Long term

* Short Term = 1 year | Long Term = 2-3 years | Ongoing

Action 1.2

Work with the Divisions of Family Practice and Fraser Health to facilitate information flow about primary health care and access to City wellness programs.

Objective	Lead	Timeline*
Explore opportunities to leverage resources to improve equitable access.	Divisions of Family Practice Fraser Health	Long Term

Action 1.3

Provide learning opportunities for older adults to navigate the digital world and connect to city and community services and programs.

Objective	Lead	Timeline*
Continue to update and improve the City's Technology Hub	Corporate Communications Information Technology Parks, Recreation and Culture	Long Term
Host Technology Forum	Corporate Communications Information Technology Parks, Recreation and Culture	Short Term

* Short Term = 1 year | Long Term = 2-3 years | Ongoing

Action 1.4

Increase awareness of the City's Emergency Program.

Objective	Lead	Timeline*
Support seniors to have equitable access and knowledge sharing of the Surrey Emergency Program, including the Alertable App	Surrey Fire Services Parks, Recreation and Culture	Long term

Action 1.5

Continue to develop and strengthen the Age Friendly Network (AFN) in building collective capacity to support older adults through collaborations and partnerships.

Objective	Lead	Timeline*
Continue to host quarterly Age Friendly Network meetings.	Parks, Recreation and Culture	Long term

* Short Term = 1 year | Long Term = 2-3 years | Ongoing

2

Transportation and Mobility



Goal

Seniors have a range of safe, convenient, and affordable transportation choices.

Action 2.1

Increase opportunities for learning and navigating the available local Transportation choices.

Objective	Lead	Timeline*
Increase awareness of the Surrey Transportation Plan.	Corporate Services Engineering	Ongoing
Host Transportation Forum.	Parks, Recreation and Culture Engineering	Short term
Provide opportunities for older adults to learn about choices to transition and adapt from a driving culture to other forms of transportation.	Parks, Recreation and Culture Engineering	Long Term

* Short Term = 1 year | Long Term = 2-3 years | Ongoing

3

Home



Goal

Seniors have access to affordable and appropriate housing and support necessary to remain as independent as possible.

Action 3.1

Facilitate opportunities for older adults to participate in discussions related to housing needs.

Objective	Lead	Timeline*
Provide an age friendly perspective that reflects equitable access for older adults in the housing plans.	Housing and Social Development	Ongoing

Action 3.2

Provide diverse opportunities for education and awareness about information on the continuum of housing supports and services.

Objective	Lead	Timeline*
Host Housing Forum	Parks, Recreation and Culture	Short term
Provide learning opportunities on: <ul style="list-style-type: none">• programs and services that support older adults to remain independent in their home.• options within the housing continuum to meet the diverse needs of older adults in various life stages.	Parks, Recreation and Culture	Long term

* Short Term = 1 year | Long Term = 2-3 years | Ongoing

4

Buildings and Outdoor Spaces



Goal

Public places, outdoor spaces and buildings are designed to be welcoming, safe and accessible.

Action 4.1

Promote best practices that support social connections and gatherings for older adults.

Objective	Lead	Timeline*
Provide diverse opportunities for education and awareness about how to access public places, outdoor spaces and buildings.	Parks, Recreation and Culture	Long term
Continue to support the WALKit Activity Program and web map.	Parks, Recreation and Culture Engineering	Long term
Facilitate the engagement of seniors to participate in the place making design process for utilising outdoor spaces and buildings that support social connections.	Parks, Recreation and Culture	Long term

* Short Term = 1 year | Long Term = 2-3 years | Ongoing

Alignment with City Strategies

This Action Plan outlines achievable and measurable outcomes of the Age Friendly Strategy. The actions of the plan also align with other City strategies that guide our work and collectively contribute to the well-being of seniors. These include:

- Accessibility Action Plan (2024)
- Greenway Master Plan (2012)
- New Walking Plan (2011)
- Official Community Plan (2013)*
- Parks, Recreation & Culture Strategic Plan (2018)
- Social Action Plan (2006)*
- Sustainability Charter 2.0 (2016)
- Surrey Poverty Reduction Plan (2022)
- Transportation Strategic Plan (2008)*
- Surrey Affordable Housing Strategy 2018
- Surrey Housing Needs Report (2022)*

* currently being updated

Monitoring and Evaluation

The City of Surrey is committed to supporting healthy active aging and exploring new opportunities for partnerships and collaborations – both internally and externally with various community organizations and groups to better service our senior population. This Action Plan will undergo an annual review and be updated every three years to ensure it stays relevant and effective.

How to Stay Involved

For updates and more information, please visit:

surrey.ca/seniors.



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136125/2024