



## COMMITTEE REPORT

NO: P009

DATE: November 16, 2016

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**PUBLIC SAFETY COMMITTEE**

TO: Mayor &amp; Council

DATE: November 28, 2016

FROM: Manager, Bylaw Enforcement & Licensing  
Services

FILE: 7400-01

SUBJECT: Community Safety Patrol Pilot Project Update - Newton

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**RECOMMENDATION**

The Bylaw Enforcement & Licensing Division recommends that the Public Safety Committee receives this report as information.

**INTENT**

The purpose of this report is to update the Public Safety Committee on the achievements of the Community Safety Patrol pilot program which has successfully been operating in the Newton Town Centre since January 2016.

**BACKGROUND**

As approved by the Public Safety Committee on July 20, 2015, the Community Safety Patrol pilot program commenced in January 2016. This program, led by Bylaw Enforcement, has allowed for the presence of dedicated Bylaw Officers in the Newton Town Centre over the last 11 months, providing an enhancement to the integration between the community and enforcement services in the area (RCMP, Transit Police, Bylaw Enforcement, and local security).

**DISCUSSION**

The Community Safety Patrol pilot program has been operating with a collaborative and integrated approach working towards the established goal of enhancing uniformed, street-level support for the businesses and residents in the Newton Town Centre. The program is based on the following principles:

- **Collaboration** to address safety concerns;
- **Referrals** to service providers for individuals with chronic challenges; and
- **Liaison** with local community organizations and businesses to flag enforcement issues requiring follow up.

The Community Safety Patrol pilot program is a Strategic Initiative of the Public Safety Strategy (Ensure Safe Places). The program has been very well received by residents and businesses in the Newton Town Centre and has provided a consistent enforcement presence in the area.

The key objectives of this program, as well their success measures are illustrated in the table below:

<u>Key Objectives</u>	<u>Results</u>
Engage with the public to address any questions or concerns	730 engagement referrals since January 2016
Refer members of the public to the appropriate departments where applicable	2,267 information referrals since January 2016
Provide an enforcement presence in the Newton Town Centre. This includes liaising with businesses and the Newton BIA to ensure the safety and security needs of the businesses are being met	3,894 business visits and 3,017 warnings issued since January 2016
Identify ways to improve security and prevent crimes in the area by using the principals of Crime Prevention through Environmental Design(CPTED)	8 CPTED projects have been completed with businesses since January 2016
Increase proactive and reactive patrols to deter crime and solve neighbourhood problems	4,909 proactive patrols and 330 reactive patrols (complaint initiated) patrols since January 2016

In addition to achieving the results documented above, the following projects were initiated by the Community Patrol Officers to further support the area:

- Outreach to Social Chronics – to date 4 individuals have been placed into Detox;
- A “Safe Ride project” has been developed which provides a free ride home to intoxicated individuals found in the Newton business core. The Newton Business Improvement Association will be leading this initiative;
- Initiated a meeting with the Loss Prevention Managers of Safeway, Save on Foods, Superstore and the Surrey RCMP to discuss issues impacting their businesses and implemented a variety of ideas to help reduce those issues;
- Engaged with Library Managers on issues effecting libraries and provided tips and tools in addressing those concerns;
- Newton Beautification Project – Help keep the area safe by removing garbage and needles from areas that have high traffic or children;

- Rental Housing Lists – Provided local homeless persons with updated weekly rental craigslist ads;
- Contacted the Newton Business Improvement Association on behalf of businesses to get graffiti removed; and
- Homeless Outreach – Helped 5 individuals get housing and/or shelter by providing use of phones, outreach workers & information personalized to certain people.

## **NEXT STEPS**

Staff have put forward a budget request for 2017 which would provide for permanent funding of the 4 existing Community Patrol Officer positions in the Newton Town Centre. Once approved, this would also allow for consideration of expanding the program to other areas, notably City Centre. Staff have already initiated discussions with other Town Centres on a variety of tools and techniques that were successfully utilized in the Newton Town Centre, with a goal of soon implementing them in other areas too. This program will continue to be measured as part of the Public Safety Strategy initiatives.

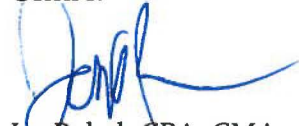
## **SUSTAINABILITY CONSIDERATIONS**

Community safety patrols support overall objectives of the City's Sustainability Charter specifically, creating a safe and secure environment for the City's residents, businesses and visitors. The priorities and objectives outlined in the framework are well aligned with the following Charter action items:

- SC5: Plan for the Social Well-Being of Surrey Residents
- SC11: Public Safety and Security; and
- SC17: Crime Reduction Strategy

## **CONCLUSION**

The Community Safety Patrol pilot program has achieved its expected results which have improved community ties and decreased negative interactions within the Community. Community engagement and stakeholder interaction have been strengthened; as well the experiences of our residents and businesses have drastically improved within the Newton Town Centre.



Jas Rehal, CPA, CMA  
Manager, Bylaw Enforcement & Licensing Services

JR/mm

c.c. City Manager  
RCMP OIC

TO: **Public Safety Committee**

FROM: **Legislative Services**

DATE: **November 02, 2016**

FILE: **0540-20V**

RE: **Proposed 2017 Meeting Dates**

Below are the scheduled meeting dates for the Public Safety Committee for 2017. All meetings will be held at 1:00 pm.

Meeting Date	Meeting Location	Deadline for Agenda items to Clerks
January 30	1E Committee Room B	January 23
April 10	1E Committee Room B	April 03
June 19	1E Committee Room B	June 12
<b>August - NO MEETING - SUMMER RECESS</b>		
September 18	1E Committee Room B	September 11
November 27	1E Committee Room B	November 20



Jane Sullivan, City Clerk

cc: Senior Management Team