

NO: **R174**

COUNCIL DATE: **July 23, 2012**

REGULAR COUNCIL

TO: **Mayor & Council**

DATE: **July 18, 2012**

FROM: **General Manager, Engineering**

FILE: **5600-42**

SUBJECT: **City of Surrey Water System Annual Report for 2011**

RECOMMENDATION

The Engineering Department recommends that Council:

1. Receive this report as information; and
2. Authorize staff to forward to the Medical Health Officer in accordance with the requirements of the *Drinking Water Protection Act* a copy of this report and the related report titled "City of Surrey Water System Annual Report for 2011", a summary of which is attached to this report as Appendix I.

INTENT

This report represents the 2011 Annual Report of the City of Surrey Water System, which has been prepared in accordance with the requirements of the *Drinking Water Protection Act*.

DISCUSSION

As a water system operator, the City monitors on an on-going regular basis the quality of the water it delivers to its customers. Section 15(b) of the *Drinking Water Protection Act* (provincial regulation) requires a water supplier to report the results of water quality monitoring in accordance with the requirements described in Section 11 of the *Act*. The City satisfies this requirement through the preparation of an annual written report that is made available to water consumers and is forwarded to the Medical Health Officer as information. The City, in cooperation with the Fraser Health Authority (FHA) and Metro Vancouver, has developed a water quality monitoring and reporting plan for the City's water distribution system. A protocol document sets out monitoring parameters, the reporting structure and response plans to emergency situations such as incidents of high bacteria counts or other types of contamination, should they occur.

A Summary of the City of Surrey Water System Annual Report for 2011 is attached as Appendix I. The full report is available for viewing on the City's website and will be forwarded to the Medical Health Officer subject to consideration and approval by Council of the recommendations contained in this report.

The City of Surrey purchased all of its water in 2011 from Metro Vancouver (i.e., the Greater Vancouver Water District). Metro Vancouver (MV) monitored all of the parameters of the City's source water within the Metro Vancouver system from the alpine reservoirs of the North Shore Mountains through the MV distribution system to the delivery points in Surrey.

Within the City distribution system, samples are taken on a regular basis and tests are conducted on those samples for such things as bacteria and turbidity (cloudiness) as well as chemical and physical parameters unique to distribution systems. Weekly sampling takes place at 51 water sampling sites located strategically across the City's water distribution system. These samples are collected by both City and Metro Vancouver staff and are forwarded to the Metro Vancouver testing laboratory in Burnaby where the samples are subjected to tests for such things as temperature, turbidity, chlorine residual, and bacteria.

No bacterial contamination (e-coli coli forms) was found in any of the 3,081 water samples collected and analyzed in 2011 and none of the samples indicated a higher than acceptable total coli form count as specified in the Canadian and B.C. Drinking Water Standards. Audit samples taken by the Fraser Health Authority during the course of the year confirmed the Metro Vancouver laboratory test results.

Chlorine Levels

As in previous years, portions of the City's distribution system have experienced from time to time lower than desirable chlorine residual values. The lower than desirable chlorine residual values may be attributed to mainline segments which are "dead ended", that is they are not looped or interconnected with other segments of mainlines. The City, where possible is requiring looping of existing dead-ended mains either as new development occurs or through Capital Projects. This will be an ongoing program that will take many years to complete. This process and operational and/or maintenance procedures in these affected areas have been reviewed with Metro Vancouver staff and representatives from the Fraser Health Authority who agree with the City's strategy for managing water quality in these areas.

Where weekly sampling test results revealed the potential for bacterial growth beyond acceptable limits, the Engineering Department's maintenance crews flushed the related distribution pipes so as to decrease the potential for such growth. Low chlorine residuals, low flow demands, and the absence of circulation at or near dead-ends in the system are characteristics of areas where bacterial growth may occur and result in the need for more frequent flushing than in the remainder of the system. Where practical, either through the annual Capital program or in conjunction with land development projects extensions to dead-end water mains are constructed to complete "loops" so as to eliminate the "dead ends".

All 2011 water samples from the City of Surrey water distribution network complied with the Guidelines for Canadian Drinking Water Quality and the British Columbia Drinking Water Protection Regulation.

CONCLUSION

The City remains diligent and proactive in monitoring, operating and maintaining the City's water distribution system to ensure that the City's water customers continue to receive safe and clean drinking water. Based on the above discussion, it is recommended that Council authorize staff to forward to the Medical Health Officer in accordance with the requirements of the *Drinking Water Protection Act* a copy of this report and the related report titled "City of Surrey Water System Annual Report for 2011", a summary of which is attached to this report as Appendix 1.

Vincent Lalonde, P.Eng.
General Manager, Engineering

DJS/ajs/brb

Appendix I: Summary of the City of Surrey Water System Annual Report for 2011

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Summary of the City of Surrey Water System Annual Report for 2011

In 2011 the City of Surrey purchased all the water that it supplied to City of Surrey residents from Metro Vancouver (i.e., the Greater Vancouver Water District). The City of Surrey's water distribution system is connected to the Metro Vancouver distribution system at the discharge points for six (6) Metro Vancouver water reservoirs and at eleven (11) Metro Vancouver connection chambers located throughout the City.

The City's piped water distribution system includes pipes with a total length of over 1,850 km and includes ten (10) pump stations.

Surrey's geography and development pattern is serviced with eight (8) different water pressure zones.

The City's maintenance program for its water system components includes a regular program of unidirectional water main flushing of all mains in the system at least once every five (5) years. This unidirectional approach to flushing ensures that water from non-flushed mains does not flow into recently flushed mains. The City's maintenance program combined with an ongoing program of pipe size upgrades and water supply controls by Metro Vancouver has eliminated the need for any abrasive, mechanical cleaning of the City's water mains.

Monitoring of the quality of the water within the City's water system is undertaken at fifty-one (51) water-sampling sites located strategically across the City. Weekly samples are collected by both City and Metro Vancouver staff. These samples are tested at Metro Vancouver's testing laboratory in Burnaby for such things as temperature, turbidity, chlorine residual, and bacteria.

In 2011 approximately 18% of the City's water operating and maintenance budget was spent on water quality-related work. Three thousand and eighty-one (3,081) water samples were analyzed with none of the samples indicating any presence of E-coli coliforms and all samples meeting the standards contained in the B.C. Drinking Water Protection Regulation (BCDWPR) and the Guidelines for Canadian Drinking Water Quality (GCDWQ). Audit samples taken in 2011 by the Fraser Health Authority throughout the system confirmed Metro Vancouver laboratory test results. This is consistent with previous years' results in relation water samples taken from the City's water system.

The City has established response procedures to deal with water quality issues and for pipe breaks. The procedures incorporate both agency notification and steps for physical repair. Integral to the response procedures are well-defined communication links between City, Metro Vancouver, and Fraser Health Authority (FHA) staff. The City has developed a response plan for major water emergencies which has been successfully tested in concert with other Metro Vancouver member municipalities.

As in previous years, water in sections of the distribution system has, from time to time, exhibited lower than desirable chlorine-residual values. The City continues to work with Metro Vancouver staff and representatives of the Fraser Health Authority to review operational and/or maintenance procedures and to determine if improvements should be considered to address areas where lower than desirable chlorine residuals were revealed in water samples.

Where water sample test results revealed (through the use of heterotrophic plate counts, HPC) bacterial growth beyond acceptable limits, staff took action to flush the related sections of water main to address the problem. These areas of the distribution system also typically exhibit low chlorine residuals, low water demand and/or circulation restrictions.

Metro Vancouver's laboratory technicians perform quarterly tests on water within the City's system for disinfection by-products (Haloacetic Acids and Trihalomethanes), and semi-annual tests for pH and select metal concentrations. Sampling sites for these tests were selected in accordance with a monitoring and reporting plan established between the City and Metro Vancouver staff. The results of these tests demonstrated that water quality remained within acceptable levels, as recommended in the Guidelines for Canadian Drinking Water Quality.

Except for a few circumstances where fire hydrants were opened without authorization or were damaged in accidents, there were no incidences of tampering or vandalism with the City's water system in 2011. System security includes lighting, locks, and alarms at pump stations as well as back flow prevention check valves on service connections. The City also has a cross-connection program to guard against contaminants entering the system due to faulty connections. This is addressed in more detail in the following paragraph. All of these measures provide protection against tampering or vandalism.

The City monitors water service connections to commercial/industrial businesses on an on-going basis through a cross-connection control (CCC) program that includes a database of backflow prevention devices. In 2011, the number of backflow prevention assemblies registered with the City increased by 15%, for a total of 7,741 assemblies as of December 31, 2011. The City's CCC program requires that the owner test the control device annually to confirm that it is working properly. In 2011, the City achieved over 97% compliance with this requirements, an increase of 2% in comparison to the previous year.

The City of Surrey remains diligent in maintaining its water distribution system to high quality standards and in ensuring the delivery of high quality water to the City's residents and businesses.