

The recommended telephone system replacement solution for the RCMP Surrey Detachment is for the delivery of voice communication over the existing RCMP data network in an IP format. In order to implement this technology, coordination and approval from numerous RCMP groups, including the Federal Departmental Security Branch (DSB) has been completed. A critical component is successful completion of a 'Threat and Risk Assessment' (TRA) process. As part of RCMP policy, the data network can only be utilized for IP-based telephony systems that have an RCMP Threat and Risk Assessment completed.

After a detailed analysis and competitive procurement process, Cisco IP Telephony has been implemented in Ottawa. As part of this process, Cisco IP Telephony systems have undergone a TRA by the RCMP to ensure they meet security requirements

In May 2007, working with Surrey RCMP detachment, Information Technology initiated a Request for Proposal (RFP) #1220-30-25-07 to replace RCMP Surrey Detachment's legacy telephone systems. The opportunity was advertised on the BC Bid and the City's websites. Ten companies registered to participate, however only two responded, Telus Communications Company and Bell Canada.

Supplier proposals were received and analysed by an evaluation team. The team recommended that Telus Communications Company would deliver the best-valued solution based on their overall package pricing and other evaluation criteria. Although the pricing was packaged differently for each proposal, the Telus pricing was the lowest when the cost of all factors of the proposals were included. The City has been using various Telus (formerly BC Tel) network services for more than 15 years. They have provided reliable service and network connectivity to sixteen of the city's remote campuses, Internet access, and Centrex telephone service to many of the Parks, Recreation and Culture facilities.

CONCLUSION

In accordance with the City's Purchasing Policy, it is recommended that Council approve the purchase of Cisco Systems Inc IP telephony systems from Telus Communications Company for hardware and services to replace RCMP Surrey Detachment's legacy telephone systems. Funding is available in the RCMP Surrey Detachment's capital budget.

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