

Corporate Report

NO: R164

COUNCIL DATE: July 24, 2006

REGULAR COUNCIL

TO: Mayor & Council DATE: July 20, 2006

FROM: General Manager, Engineering FILE: 5600-42

SUBJECT: Water System Quality - 2005 Annual Report

RECOMMENDATION

The Engineering Department recommends that Council:

- 1. Receive this report for information; and
- 2. Forward a copy of this report to the Medical Health Officer.

INTENT

To inform Council of the results of the 2005 Water System Quality Annual Report.

DISCUSSION

As a water distribution system operator, the City must monitor the quality of the water it delivers to its customers. The City, with the Fraser Health Authority (FHA) and the GVRD, has developed a water quality monitoring and reporting plan. A protocol document was developed that sets out monitoring parameters, reporting structure, and the response plans to emergency situations such as incidences of high bacteria counts or other types of contamination.

A Summary of the 2005 Water System Quality Annual Report is attached. The full report is available at the Engineering Department and will be forwarded to the Medical Health Officer following receipt of this report by Council. Since the City obtained all of its water in 2005 from the GVRD, all of the parameters of the City water were monitored by the GVRD at the source.

Within the City's pipe distribution system, the City monitors for such things as bacteria and turbidity (cloudiness) as well as for chemical and physical parameters unique to distribution systems. Monitoring takes place at 49 water-sampling sites located

strategically across the City. Weekly samples are collected by both City and GVRD staff, with temperature, turbidity, chlorine residual, and bacterial analysis carried-out at the GVRD testing laboratory in Burnaby. A 50th sampling site located at the South Surrey Well, was not active in 2005.

None of the over 2,400 water samples analyzed in 2005 detected the presence of bacterial contamination (fecal coliform) above the GVRD's minimum detection limits, and none of the samples indicated a higher than acceptable total coliform count. Audit samples taken by the Fraser Health Authority confirmed the GVRD laboratory test results.

Portions of the City's distribution system continue to occasionally experience low residual chlorine levels. The extent of this condition slightly increased in 2005 compared to the previous two years. However, this low residual has not had any measured impact on the coliform counts. The impact of this situation is reviewed with the GVRD and the Fraser Health Authority on an ongoing basis.

Where weekly sampling test results revealed (through the use of heterotrophic plate counts, HPC) the potential for bacterial growth beyond acceptable limits, the City's maintenance crews flushed the mains in the affected areas. Low chlorine residuals, low flow demands, and the absence of circulation at or near dead ends in the system, are characteristics of areas where elevated HPC's may reoccur. We endeavour to eliminate dead ends in water systems as development on City projects take place.

Other than the above noted exceptions, the water samples met the GVRD testing laboratory's detection limit for compliance with the Guidelines for Canadian Drinking Water Quality Standards, and the distribution of water to our customers complied with the British Columbia Drinking Water Protection Regulation.

CONCLUSION

The City of Surrey remains diligent and proactive to maintain and operate the water distribution system to a high standard to ensure we deliver the safe, clean and clear drinking water our 110,000 customers expect.

Paul Ham, P.Eng. General Manager, Engineering

GMc/RNA:ajs:rdd Attachment

 $http://surrey.ihostez.com/content/uploaded/42459bf60f3d4d13ab91bd22c9498e6f-06271404ra.doc\ C\ 7/16/10\ 1:19\ PM$

REPORT SUMMARY

In 2005, the City of Surrey, similar to other jurisdictions in the Lower Mainland, purchased all its water from the Greater Vancouver Regional District (GVRD). The City has one developed well, located in South Surrey, however, this water source was not utilized in 2005. The City of Surrey's water distribution system begins at the discharge points of 6 GVRD reservoirs and 11 GVRD connection chambers located throughout the City.

The City's piped distribution system is approximately 1,870 km long and includes 10 pump stations.

Surrey's geography and size has required the configuration of eight (8) different water pressure zones to be employed.

An average annual water main system growth rate of 3% has occurred since 1997 and a 2% increase is forecasted for 2006.

The City's scheduled maintenance program for its water system components includes a unidirectional water main flushing program. This program ensures all pipes are flushed at least once every three (3) years, ensuring that water from non-flushed mains does not flow into recently flushed mains. The combination of the City's maintenance program, ongoing pipe size upgrades, and water supply control by the GVRD, has so far eliminated the need for any abrasive, mechanical cleaning of the City's distribution mains.

Key to monitoring the City's water quality are forty-nine (49) water-sampling sites located strategically across the City. Weekly samples are collected by both City and GVRD staff, with temperature, turbidity, chlorine residual, and bacterial analysis carried-out at the GVRD testing laboratory in Burnaby. A fiftieth sampling site located at the South Surrey Well, was not active in 2005.

Approximately one-fourth of the City's Water Operating & Maintenance Budget was spent on water quality related work in 2005. Over 2,400 water samples were analyzed, and there were no samples that detected the presence of fecal coliforms above the minimum detection limits of the GVRD laboratory. All samples met the GVRD testing laboratory's detection limit for compliance with the B.C. Drinking Water Protection Regulation (BCDWPR) and the Guidelines for Canadian Drinking Water Quality (GCDWQ) standards for counts of total coliforms and fecal coliforms. Audit samples taken in 2005 by the Fraser Health Authority throughout the system, confirmed the GVRD lab test results.

During July and August 2004, a black particulate deposition ("high solids") condition occurred in a City water main. Bacteriological testing of the "high solids" water confirmed that the problem was an aesthetic one and that there was no bacteriological contamination present. A replacement water main was constructed in 2005, and there has been no repeat of the inconvenience caused by the "high solids".

The City has established response procedures to deal with water quality issues and for line breaks. The procedures incorporate both agency notification and physical repair steps. Integral to the response procedures are well-defined communication links between the City, the GVRD, and the Fraser Health Authority (FHA). Development of a response plan for major water emergencies is ongoing and is scheduled for testing in 2006.

As in previous years, portions of the distribution system have experienced lower than desirable chlorine residual values. The extent of this condition improved between 2002 and 2004. However, there was a slight reversal of this trend in 2005. High level of residential development in 2005 could have altered flow pattern directions thereby increasing the chlorine demand in the water system, and decreasing the chlorine residual values. The City is continuing to closely monitor the chlorine residual values trend, and will be reviewing our findings with the FHA.

Where weekly water sampling test results revealed (through the use of heterotrophic plate counts, HPC) bacterial growth within the mains, in excess of 500 colony forming units per milliliter, the City's maintenance crews flushed the mains in the affected areas and remonitored the chlorine residuals at the sampling station. Low chlorine residuals, low flow demands, and circulation restrictions at or near dead ends in the system, are indicative of site characteristics where elevated HPC's reoccur.

The GVRD laboratory performs quarterly tests on the City's water system for disinfection biproducts (Haloacetic Acids and Trihalomethanes), and semi annual tests for pH and select metal concentrations. These were carried out at representative sampling sites in accordance with a monitoring and reporting plan established between the City and the GVRD. The test results were lower than the minimal acceptable levels recommended in the Guideline for Canadian Drinking Water Quality (GCDWQ).

Except for the occasional unauthorized opening of fire hydrants, there were no incidents of vandalism in 2005. System security components incorporating lighting, locks and alarms at the water pump stations, as well as check valves on service connections, help provide protection against vandalism.

The City of Surrey remains diligent in ensuring that the water distribution system is maintained to the high standards expected by its 110,000 customers, and 395,000 residents.