



# Corporate Report

NO: R142

COUNCIL DATE: July 10, 2006

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## REGULAR COUNCIL

TO: **Mayor & Council** DATE: **July 10, 2006**  
FROM: **Fire Chief** FILE: **2240-01**  
SUBJECT: **City of North Vancouver Fire Dispatch Service Agreement**

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## RECOMMENDATION

The Surrey Fire Department recommends that Council:

1. Receive this report as information; and
2. Authorize the Fire Chief to enter into an agreement with the City of North Vancouver to provide fire emergency-related dispatch services generally in accordance with the agreement attached as Appendix 'A' to this report.

## BACKGROUND

Surrey Fire Service maintains a combined dispatch centre which includes clients; Port Coquitlam, Langley Township, Langley City, Pitt Meadows, Maple Ridge and White Rock. In 2005, a total of 36,258 emergency incidents were dispatched through Surrey Fire and a further 4437 after hours engineering calls. Surrey Fire Service is well positioned to add additional dispatch clients. Currently, Surrey Fire Dispatch maintains a three member staffing unit 24 hours a day.

Currently, the North Shore municipalities of West Vancouver, the District of North Vancouver and the City North Vancouver have a combined dispatch centre on a cost shared formula with Bowen Island and Lions Bay being additional users of the dispatch centre on a price per incident basis. The dispatch centre is part of the City of North Vancouver Fire Department. These municipalities have been reviewing other alternatives for emergency dispatch in place of the current system including the possibility of contracting with the City of Surrey for the service.

A formal request was received from the City of North Vancouver Fire Department for a proposal from the City of Surrey to provide dispatch services for the City of North

Vancouver. Surrey Fire Department personnel made a presentation in this regard on June 05, 2006.

On recommendation from the City of North Vancouver Fire Chief on June 12, 2006, the City of North Vancouver Council adopted a resolution to enter into an agreement with the City of Surrey for provision of fire dispatch services.

With the projected addition of 3,200 incidents per year from the City of North Vancouver, no additional staffing will be required to maintain current performance standards.

## DISCUSSION

Subject to Council approval, the dispatch services under the proposed agreement for North Vancouver City would commence no later than January 8, 2007 and would be in effect for a term of three years to align with Surrey's other current clients. The City of North Vancouver would pay the following annual operating charges to the City of Surrey:

Year	Annual Operating Charge
2007	\$162,505
2008	\$165,568
2009	\$170,732

The revenues as noted will more than offset the costs incurred by the City in providing the services as necessary in accordance with the agreement.

## CONCLUSION

Based on the above discussion, it is recommended that the City of Surrey enter into an agreement with the City of North Vancouver as documented in Appendix A for the provision of fire-related dispatch services by the City of Surrey Fire Department to the North Vancouver City Fire Department.



Len Garis  
Fire Chief