



# Corporate Report

NO: R092

COUNCIL DATE: May 15, 2006

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## REGULAR COUNCIL

TO: **Mayor & Council** DATE: **May 11, 2006**  
FROM: **Acting General Manager, Planning and Development** FILE: **0460-01**  
SUBJECT: **City of Surrey Support for the Surrey Memorial and Peace Arch Hospitals**

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## RECOMMENDATION

It is recommended that Council receive this report as information.

## INTENT

The purpose of this report is to provide Council with a summary of recent meetings with representatives of the Fraser Health Authority and Surrey Memorial Hospital Foundation. These meetings took place as a result of Council's direction to explore ways that the City of Surrey can support and/or partner with local hospitals.

## BACKGROUND

At the Regular Council - Public Hearing meeting on November 7, 2005, Council passed the following resolution:

*"That the City of Surrey look at ways to support and/or partner with Surrey Memorial Hospital in their expansion of the emergency ward and future plans; and*

*That the City of Surrey liaise with Peach Arch Hospital to fully understand their pressures and look for ways to support their needs and also carry them forward to the Minister of Health".*

In response to this resolution, staff of the Planning and Development Department has met with representatives from Fraser Health Authority. In addition, as a result of a request from the Foundation, staff also met with representatives of the Surrey Memorial Hospital Foundation, who also hosted staff on a tour of the emergency room facilities at Surrey Memorial Hospital.

This report outlines the key issues, directions and requests that were expressed by representatives of the Fraser Health Authority and by the Surrey Memorial Hospital Foundation, and identifies actions that the City of Surrey may take in this regard.

## **DISCUSSION**

### **Meeting with Representatives of Fraser Health**

On March 30, 2006, staff met with Marco Buccini, Director of Facilities Planning for Surrey Memorial and Peace Arch Hospitals with the Fraser Health Authority, as well as Mary Ackensuen, Vice-President of Facilities Planning, who provided an overview of the Surrey Health Services Capacity Initiative, as follows:

In early 2005, the Provincial Premier asked the Fraser Health Authority to develop a plan to solve congestion and capacity problems in the Surrey Health Area. An analysis of the situation identified five pressure points:

- Emergency;
- Critical Care;
- Acute Care Beds;
- Renal Care; and
- Ambulatory Care (outpatient services).

In October 2005, Fraser Health Authority delivered the Surrey Health Services Capacity Initiative ("SHSCI") "Build for the Future" report, which was accepted by the Ministry of Health in December 2005. Its recommendations identified addressing the five pressure points in two phases:

1. Present to 2010: Emergency, Renal, Prenatal, Critical Care, Ambulatory Care Facility and some Acute Care beds;
2. 2010 to 2020: Focus on long term acute care bed expansion.

The slide attached as Appendix I to this report outlines the SHSCI Deliverables, including those already implemented as well as those that are set out in the plan to 2010 and beyond.

### **Surrey Memorial Hospital**

Under completed actions, it is noted that a 4,000 square foot Minor Treatment Centre has been added adjacent to the Emergency Room at Surrey Memorial Hospital. This centre is now up and running, treating 40 to 50 patients per day, with an average two hour turn-around time. As well, additional capacity has been added in acute and sub-acute care through a shift in services.

In terms of the next steps, Fraser Health has outlined five actions:

1. **Immediate Acute Capacity Development.** An addition of 62 acute and four to five critical care beds are to be provided before 2010 by renovating existing space and relocating some services;
2. **Ambulatory Care** accounts for more than half the current patient volume of Surrey Memorial Hospital. To free up space and improve outpatient experience it is proposed to move outpatient services to a new, freestanding Ambulatory Care Facility in North Surrey by 2009. This will allow renovation of the freed areas for acute bed expansion;
3. **A New Emergency Facility at Surrey Memorial by 2010.** This will require demolishing buildings on the Surrey Memorial site, including two extended care facilities;
4. **New Off-Site Facilities** for the 156 elderly extended care patients displaced from these facilities by 2008; and
5. **Long Term Acute Care Beds.** This is part of a larger Fraser Health-wide plan known as the Acute Care Capacity Initiative. A report on this initiative will be delivered in late 2006.

Fraser Health Authority is now in the process of finding and securing a site in North Surrey to house the new Ambulatory Care Centre. The centre is anticipated to be approximately 200,000 square feet in size and the targeted completion date is 2009.

In terms of how the City of Surrey can assist with these initiatives, the representatives from the Fraser Health Authority noted that the timelines for the delivery of the SHSCI are extremely tight. Fraser Health Authority representatives advised that Surrey could be of greatest assistance by expediting the development approval process, including any necessary rezoning and the related building permit applications. The Fraser Health Authority representatives specifically noted that they understood that the City should not be involved in providing direct financial support toward the projects.

City staff are aware of the pressing need for capacity improvements, particularly in the Emergency Ward of the Surrey Memorial Hospital and staff will exercise its best efforts to move all necessary applications through the approval process as quickly as possible, once such applications are received from the Fraser Health Authority.

### **Peace Arch Hospital**

With regard to Peace Arch Hospital, the Fraser Health Authority representatives noted that the Peace Arch Hospital Foundation is mounting a campaign to furnish and equip the fourth and fifth floors of that hospital, which were built some years ago, but have been left empty pending demonstrated need. Once the Foundation has raised the funds to equip these floors, the Fraser Health Authority has committed to staffing them. The Fraser Health Authority representatives provided no specific suggestions as to how the City of Surrey could assist them in relation to the ongoing plans for the Peace Arch

Hospital, but indicated that the City's efforts would best be directed toward the current initiatives in respect to expanding the capacity of the Surrey Memorial Hospital.

### **Meeting with Representatives of the Surrey Memorial Hospital Foundation**

On March 29, 2006, staff met with Genesa Wheaton, Campaign Director and Kate Ludlow, Director, Major Gifts with the Surrey Memorial Hospital Foundation to discuss the expansion plans for the Surrey Memorial Hospital. Subsequently, on May 4, 2006 Kate Ludlow and Martha Cloutier, Manager of Health Services for the Emergency Department gave staff a tour of the emergency room facilities at the Surrey Memorial Hospital.

At the meeting on March 29, 2006, the Foundation representatives stressed that while Fraser Health is concerned with facilities across the region, the Foundation focuses strictly on the needs of Surrey Memorial Hospital. The Foundation has charitable status and raises approximately \$4 million per year for the hospital through the hospital lottery, corporate donations, third party events and major gifts campaigns. Much of the money is used to provide needed capital equipment. They advised that of the \$220 million committed by the Province to implement the SHSCI, \$45 million is earmarked for the new emergency room facilities, as noted above. The Foundation has set a fund raising target of an additional \$15 million to take the new emergency room from a basic facility to a "state of the art" emergency facility.

The tour of the emergency room highlighted the fact that Surrey Memorial's Emergency Room is the busiest in western Canada, providing care to nearly 70,000 patients each year. It treats more heart patients than Vancouver General Hospital and St. Paul's Hospital combined and nearly as many pediatric patients as BC Children's Hospital's Emergency Room. It must also meet the needs of a multi-cultural community. The tour also highlighted the issues of the poor existing design of facilities, overcrowding and congestion, the difficulty of many different needs coming together in a very small space, the inability to segregate potentially violent or mentally unstable patients from families and safety, comfort and convenience issues related to the ambulance entrance.

As noted, the Surrey Memorial Hospital Foundation has set a funding target of \$15 million for its campaign to ensure that the new emergency facility will be state of the art. To this end, they have advised staff that they would like the City of Surrey to be a major contributor to this campaign. The Foundation has indicated that it intends to make a request to appear as a delegation before Council in the near future to make a presentation in this regard and to present partnership options for the City's consideration.

### **CONCLUSION**

Staff has met with representatives of Fraser Health Authority to gain a better understanding of their needs and initiatives and to request information on how the City of Surrey could provide support to the hospitals and to assist in their expansion plans. Plans and priorities, which have been developed and approved through the SHSCI, are well underway. In this regard, the Fraser Health Authority has requested that the City assist in ensuring the timely completion of the various expanded and new facilities, including, among others, the new Ambulatory Care Centre, by assisting with and expediting the

approval of development and building permit applications. Surrey staff has committed to working with Fraser Health Authority officials to expedite the necessary applications in this regard.

Staff has met with the Surrey Memorial Hospital Foundation and has been informed that the Foundation would like the City to be a major contributor to its capital campaign for the Emergency Room/Ward and related expansions at the Surrey Memorial Hospital. In this regard the Foundation has advised staff that it will be requesting to appear before Council as a delegation to apprise Council of partnering options in relation to the Foundation's goals for Surrey Memorial Hospital.

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JM/kms/saw

Attachments:

Appendix I Fraser Health SHSCI Deliverables Flow Chart



# SHSCI - Deliverables

