

This notice contains important information. Please have someone translate it for you.

ਇਸ ਨੋਟਿਸ ਵਿੱਚ ਜ਼ਰੂਰੀ ਜਾਣਕਾਰੀ ਸ਼ਾਮਲ ਹੈ। ਕਿਰਪਾ ਕਰਕੇ ਕਿਸੇ ਨੂੰ ਤੁਹਾਡੇ ਲਈ ਇਸਦਾ ਅਨੁਵਾਦ ਕਰਨ ਲਈ ਕਰੋ।

此通知包含重要信息。请找人给您翻译。

Specific neighbourhoods have been selected to participate in a Large Item Pick-Up pilot program to assist the City of Surrey in developing a city-wide approach to reduce abandoned neighbourhood waste and make Surrey a cleaner and safer place to live, work, and play. If you have received a letter in the mail stating that your neighbourhood has been selected, the categories of acceptable items have expanded for the duration of the pilot.

About the Pilot Program

Did you know that the City of Surrey provides a free and convenient service for residents to dispose of unwanted junk? It's called the "Large Item Pick-Up Program". While the City has offered this service for more than a decade, it is not widely used. Many households are not aware that this free and awesome service exists. The purpose of this pilot program is to increase awareness and participation by Surrey residents.

The Pilot Program runs for 3 months – check your letter for exact dates.

Contact us when you need to get rid of your junk. Free and easy removal is at your fingertips – just call to arrange for a pick-up.

How does the Pilot Program work?

During the pilot program, participating households can call the City of Surrey to arrange for pick-up of up to four large items for free.

You can schedule pick-up of all your large items at one time or spread out the pick-up of your items over the course of the year (up to the maximum limit of four items as noted above).

How do I arrange for collection of my junk?

- Call the City of Surrey Waste Collection Hotline at 604-590-7289
- Select #3 when prompted
- Arrange a pick-up date for collection of your large items
- Place the items on the curbside on your pick-up date

What large items can be collected from my home?



Furniture
Mattresses
Large appliances (e.g. fridge, washer, stove)
Scrap metal (including BBQs)
Small household goods (boxed and bundled)
Tires*
Electronics*
Small appliances* (e.g. microwaves)

**Pilot program only*



Lumber
Demolition or home renovation materials
Drywall
Hazardous or special waste
Propane tanks
Car bodies or parts
Carpets
Tree stumps

How big of a problem is illegal dumping?

Illegal dumping has been increasing at alarming rates in Surrey and throughout many cities across Canada over the past decade. It has negative consequences for communities, including harming the environment, increased costs for taxpayers and a rise in undesirable activities in areas of high illegal dumping. The City of Surrey has established a goal of reducing city-wide illegal dumping and its associated cost impacts by 50% by 2020.

We need your support to help make this program a success. We look forward to working with you during the Pilot Program. Thank you in advance for your meaningful participation. If you have questions about the Pilot, please phone us at 604-590-7289 or email rethinkwaste@surrey.ca.

ਸਾਲ ਵਿੱਚ 4 ਵਾਰ ਵੱਡੀਆਂ ਅਤੇ ਹੋਰ
ਪ੍ਰਵਾਨਯੋਗ ਆਈਟਮਾਂ ਨੂੰ ਚੁੱਕਣਾ।

ਮੁਫਤ!

ਸੈਕੰਡਰੀ ਸੁਇਟ ਵਾਲੇ ਘਰ ਇੱਕ ਸਾਲ ਵਿੱਚ 6 ਵਾਰ
ਚੁੱਕਣ (ਪਿਕ-ਅਪ) ਦੀ ਬੇਨਤੀ ਕਰ ਸਕਦੇ ਹਨ।

604-590-7289 'ਤੇ ਕਾਲ ਕਰੋ
ਵਿਕਲਪ #3 ਚੁਣੋ
ਆਪਣੇ ਪਿਕ-ਅਪ ਦਾ ਪ੍ਰਬੰਧ ਕਰੋ



DON'T DUMP
JUST DIAL
604.590.7289

surrey.ca/largeitems

Examples of new items accepted in the program:

Electronics

- TV's (flatscreen and projection type)
- Computer monitors, computers, CPU's and laptops
- Telephones, cellphones & answering machines
- Computer & video gaming peripherals
- Printers
- Electronic toys (E-toys)
- Audio video, gaming products & musical instruments
- Aftermarket vehicle electronic products
- Portable audio video products

Small appliances

- Kitchen: bread makers, blenders, deep fryers, rice cookers, toasters, kettles, coffee makers, microwaves
- Personal care: curling irons, hair dryers, foot baths,
- Floor cleaning: vacuums, steam mops, carpet cleaners
- Garment care: clothes steamers, boot/glove dryers
- Air treatment: air purifiers, portable heaters/fans, portable humidifiers
- Sports and leisure devices: bubble machines, balloon inflator, pitching machine
- Sewing and textile machines: embroidery machines, sewing machines
- Exercise machines: cycling machines, elliptical machines
- Power tools
- Weigh scales
- Alarm clocks and timers

Not accepted:

- Appliances not powered by electricity or batteries
- Appliances designed for commercial or industrial use
- Built-in appliances (e.g. ceiling fans, some microwaves, central vacuums)
- Appliances still containing food residue, liquids or vacuum bags