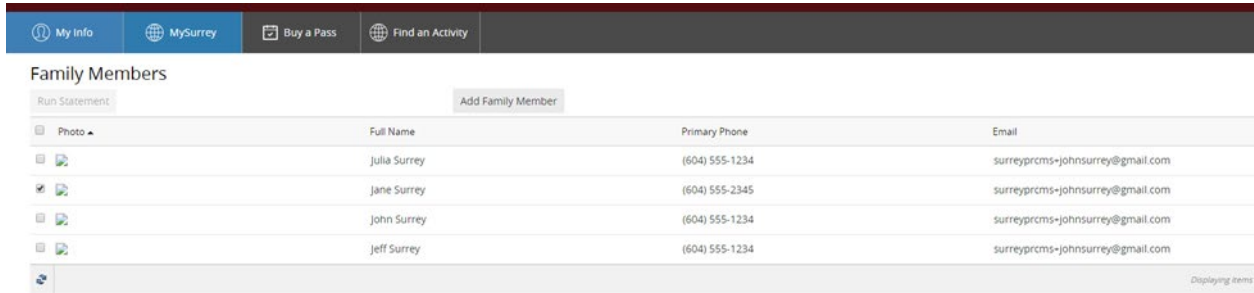


# YOUR RECREATION ACCOUNT FEATURES



Once you've logged in using your MySurrey account information, your screen will look like this. If you are the primary account holder, you will see other family members listed. If you are NOT the primary account holder, you will only see yourself listed. Until further notice, TO ADD A FAMILY MEMBER please contact the call centre at 604-501-5100 during business hours.



Customers may now manage and update information on their account. Click on each family member to see contact information, registered courses under schedules, transactions and financial information (if stored).

If you wish, you may enter emergency contacts and important medical information. For children in day camps, medical information stored here will be provided to instructors on the first day of camp, rather than filling in another form on site. Our new system meets the industry standard for encryption and security measures.

To ADD medical info, select the contact that you wish to include the information for from your list of family members. Select EDIT at top of screen. Add information. Click SAVE at bottom of screen.

▼ General Information

First Name: test  
Last Name: onine1  
Age: 39  
Birthday: 01-Jan-1980  
Address: 12345 Surrey Lane  
Surrey, British Columbia  
Canada, V4N 0W1

▼ Contact Information

Primary Phone Type: Default      Secondary Phone Type: Work  
Primary Phone: 6049991234      Secondary Phone:  
Email: [surreyprcms+testonline1@gmail.com](mailto:surreyprcms+testonline1@gmail.com)      Special Contact Instructions:

▼ Emergency Contacts

First Emergency Contact:	Second Emergency Contact:	Third Emergency Contact:
First Contact Phone:	Second Contact Phone:	Third Contact Phone:
First Contact Backup Phone :	Second Contact Backup Phone :	Third Contact Backup Phone :
First Contact Relation: --None--	Second Contact Relation: --None--	Third Contact Relation: --None--
First Contact Authorized to Pick... <input type="checkbox"/>	Second Contact Authorized to P... <input type="checkbox"/>	Third Contact Authorized to Pic... <input type="checkbox"/>

View your current balance, see past payments, upcoming scheduled payments or make a payment by clicking on INVOICES.

### Family Member Detail

[Edit](#) [Add Family Member](#) [Invoices](#)

Recreation Surrey Pass ...  
Membership Pass Scanning

20 Sessions Remaining  
Ends: Nov 11, 2021

Recreation Surrey Pass ...  
Membership Pass Scanning

ends: Nov 20, 2019

▼ General Information

First Name: test

Last Name: online1

Age: 39

Birthday: 01-Jan-1980

Address: 12345 Surrey Lane  
Surrey, British Columbia  
Canada, v4n 0w1

▼ Contact Information

Primary Phone Type: Default      Secondary Phone Type: Work

Primary Phone: 6049991234      Secondary Phone:

Email: [surreyprcms+testonline1@gmail.com](mailto:surreyprcms+testonline1@gmail.com)      [Special Contact Instructions:](#)

### Invoices

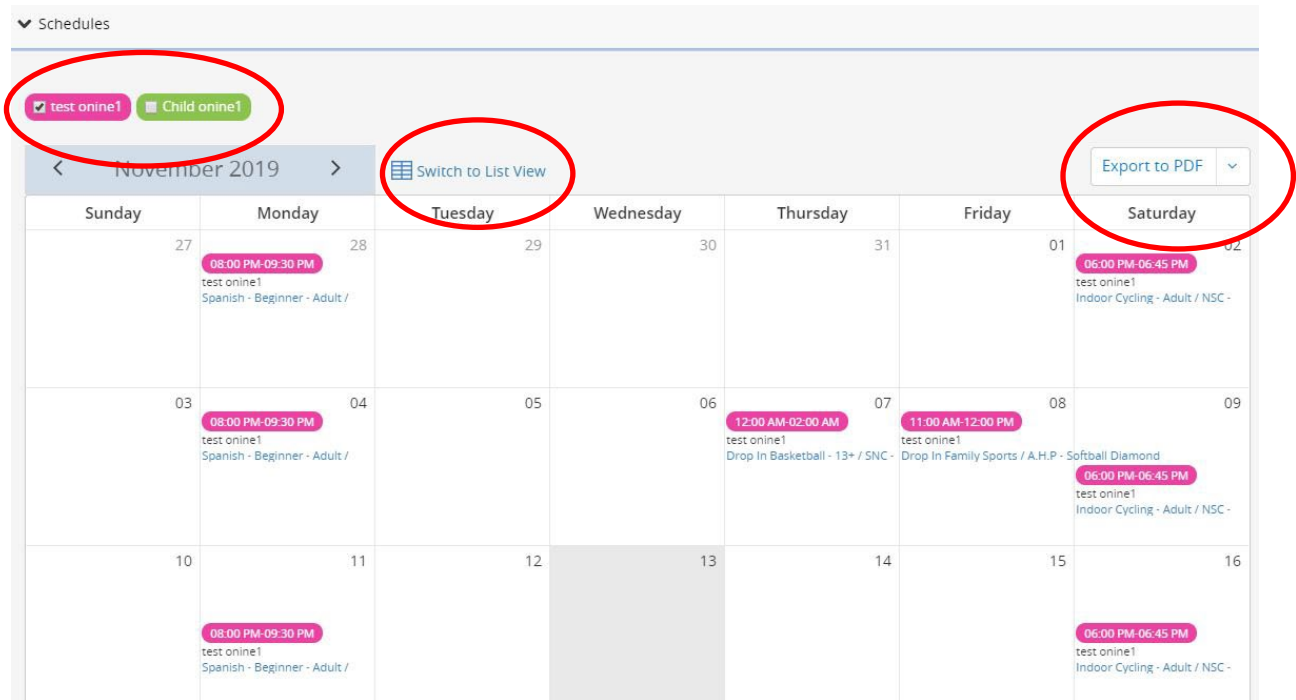
[Make payment](#)   [Receipt](#)

Due soon: **\$0.00**   Balance due: **\$0.00**

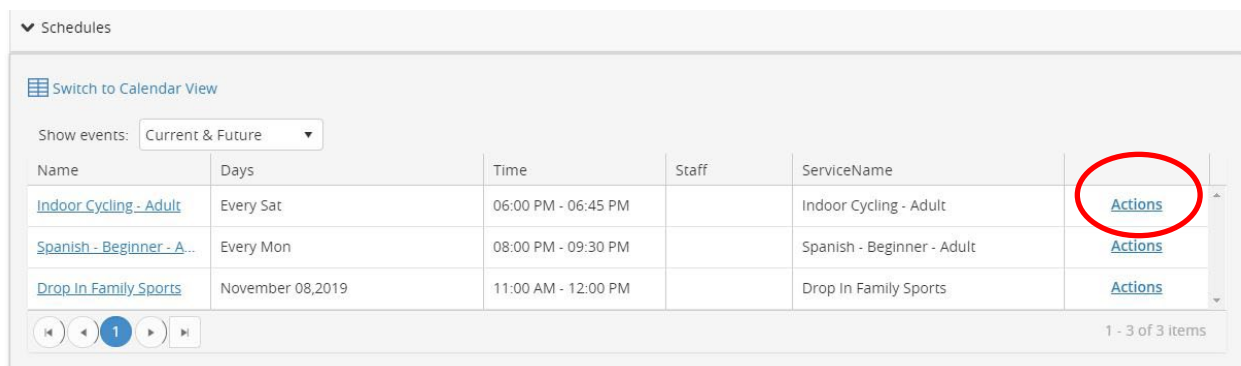
Invoice/Item	Customer	Payer	Status/Type	Invoice Date	Paid	Balance	Total	Trans/Item ID
<input type="checkbox"/> Invoice - 917	test online1	test online1	Completed	06-Nov-2019	\$73.00	\$0.00	\$73.00	546
<input type="checkbox"/> Invoice - 921	test online1	test online1	Completed	06-Nov-2019	\$42.80	\$0.00	\$42.80	550
<input type="checkbox"/> Invoice - 924	test online1	test online1	Completed	12-Nov-2019	\$116.00	\$0.00	\$116.00	553
<input type="checkbox"/> Invoice - 915	test online1	test online1	Completed	06-Nov-2019	\$31.80	\$0.00	\$31.80	544
<input type="checkbox"/> Invoice - 914	test online1	test online1	Completed	06-Nov-2019	\$1,000.00	\$0.00	\$1,000.00	543

items per page: 10      1 - 5 of 5 items

Under SCHEDULES, see purchased programs in a calendar view. Click on each family member to see their purchased programs. Print calendar by clicking EXPORT TO PDF and then click EXPORT again to create a PDF of your calendar to print.



OR see purchased programs in LIST VIEW. You can add registered programs to your electronic calendar print a receipt or withdraw from a course by clicking ACTIONS and then choosing the appropriate option.



If your child passed their last swimming lesson, you will see it posted under ACTIVITY OUTCOMES.

If you have credit card information stored, you will see it under the FINANCE label. Click NEW each time you wish to enter another credit card.

My info MySurrey Buy a Pass Find an Activity

Save Cancel

### Finance Info

▼ Detail

Type: Credit Card  
Default:   
Times Failed: 0  
Notes:

\*Holder Name:   
Status: Valid

▼ Credit Card Detail

\*Credit Card Type: Visa  
\*Credit Card Number:   
\*Card Verification Value:   
\*Expiry Month: --None--  
\*Expiry Year: --None--

Billing Address: Copy Address from Parent  
Street:   
City:   
Canada  
British Columbia Zip/Postal Code:

System Info

Save Cancel

If you have multiple credit cards associated with your account, you will also see them on the payment screen when you check out.

My info MySurrey Buy a Pass Find an Activity

1 spot held until inactive for 15 minutes

### Payment Method

Your available credit

Use your credit balance Available: \$410.15

Your credit cards

- VISA \*\*\*\*1111 Dad's Card Expires: 01/33
- VISA \*\*\*\*1111 Mom's Card Expires: 02/24

Remember this card

Name on Card:   
Card number:   
Expiry month:  Expiry Year:   
CVV:

Billing Address

### Order Summary

Clear Cart

**Bootcamp - Adult**  
Jane Surrey 7000  
08-Oct-2019 - 30-Oct-2019, 06:00 PM - 06:45 PM  
1 x \$22.00 Tax Included

### Payment Summary

Subtotal: \$20.95  
Tax: \$1.05

Gift Card or Promo Code


**Total Due Now \$22.00**


Click BUY A PASS at the top of the screen to purchase annual or monthly recreation passes, swipe passes, child minding passes, personal training sessions or skate & helmet rentals.

My Info Find an Activity **Buy a Pass** My Surrey

Filters [Reset All](#)

Keyword


Search 



**10 SWIPE**

Arenas Specialty Pass - 10 Swipe


**\$69.75 - \$83.25**



**1 MONTH**

Recreation Surrey Pass - 1 Month

**\$18.50 - \$73.75**



**1 YEAR**

Recreation Surrey Pass - 1 Year

**\$135.00 - \$539.50**



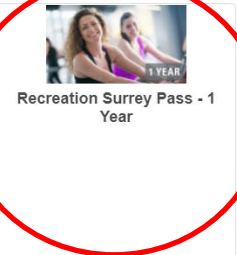

Click the product you would like to purchase.

My Info Find an Activity Buy a Pass My Surrey

Filters [Reset All](#)

Keyword

Search



 Arenas Specialty Pass - 10 Swipe \$69.75 - \$83.25	 Recreation Surrey Pass - 1 Month \$18.50 - \$73.75	 Recreation Surrey Pass - 1 Year \$135.00 - \$539.50	 Recreation Surrey Pass - 10 Swipe \$15.75 - \$65.25
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Select the person you are buying the pass for and fill in payment details. For annual memberships ONLY, you may choose a monthly payment plan.

[← Back](#)

**Recreation Surrey Pass - 1 Year**

Who are you buying memberships for?

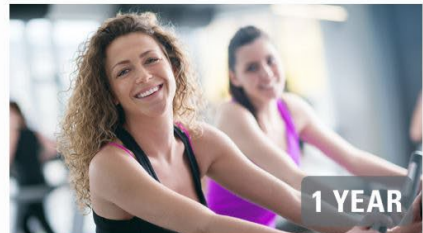
<input type="checkbox"/>	 Child online1 surreyprcms@gmail.com	
<input checked="" type="checkbox"/>	 test online1 surreyprcms+testonline1@gmail.com	Qty: <input type="text" value="1"/>

[+ Add a Family Member](#)

Select payment plan for all members:

Recreation Surrey Monthly Plan

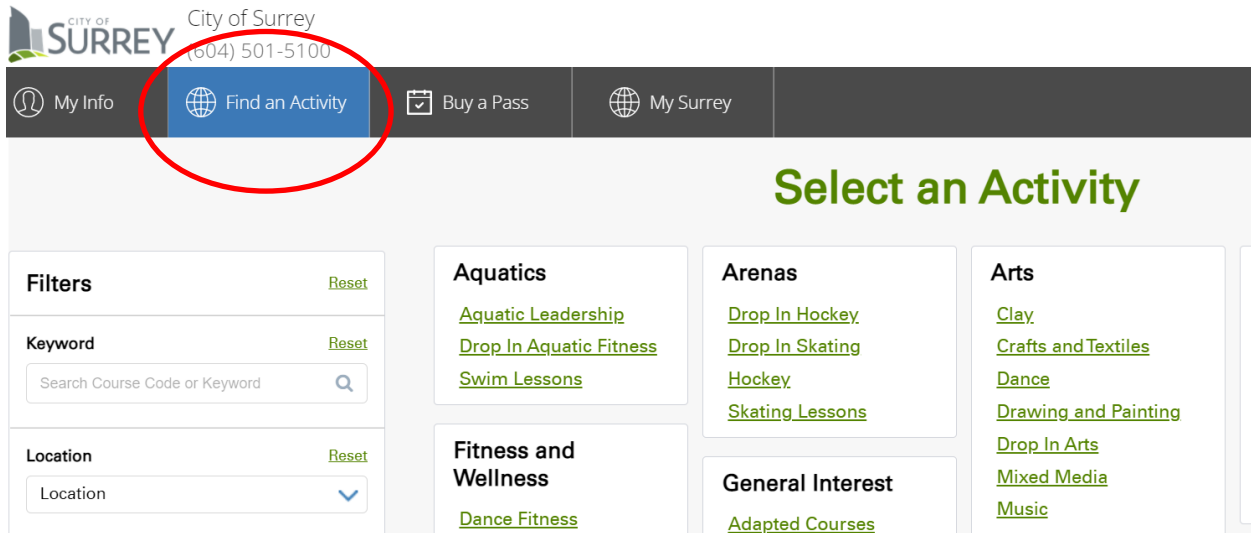
[Buy Now](#)



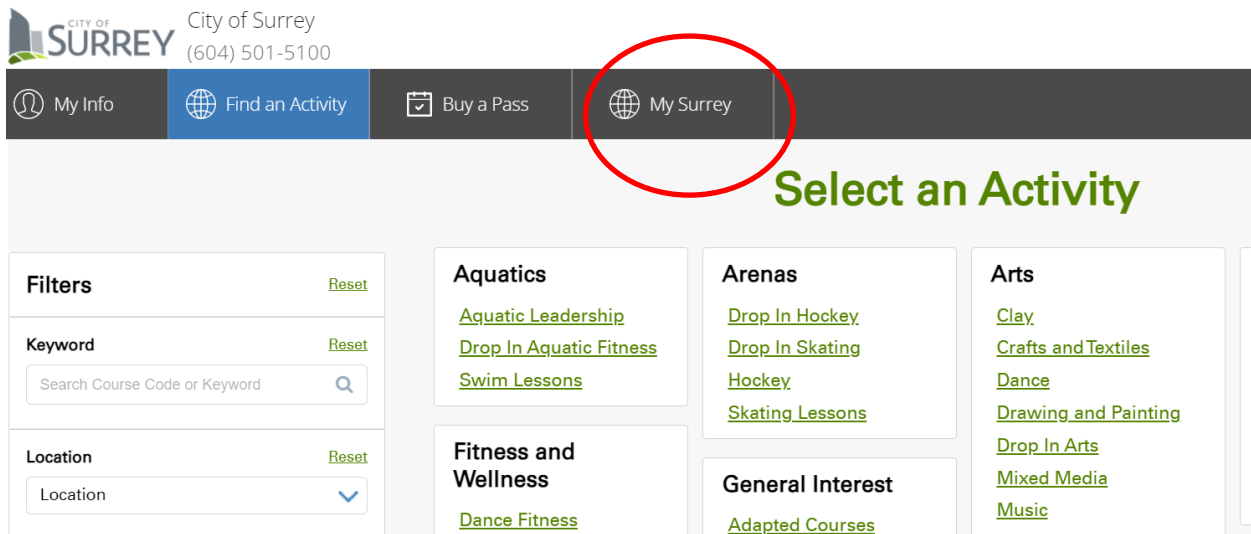
1-Year Recreation Surrey Passes are valid for unlimited drop-in activities at all City of Surrey indoor pools, arenas and recreation facilities. Passes are non-transferable. Passes can be suspended and extended, once, up to three months. A \$5 fee will be charged to cancel an annual pass. Replacement cards are subject to an administrative processing fee.

Type	Limited By Time
Duration	365 days
Service	Membership Pass Scanning
Sharing	Individual
Price	\$133.75 - \$534.25

Register for programs at any time by clicking on FIND AN ACTIVITY at the top of the screen. This will take you back to the main activities page.



Selecting MY SURREY will take you to the City of Surrey ONLINE SERVICES PAGE:





# Online Services

[Report a Problem or  
Submit a Request](#)

[Waste Collection](#)

[Property Taxes](#)

[Utility Billing Services](#)

[Animals](#)

[Parking, Streets &](#)

Access a range of online services related to activities, business, property and building and construction.

## Services Listing

Keywords	Category	
<input type="text"/>	<input type="text" value="- Any -"/>	<input type="button" value="SEARCH"/>