

Sustainability Connections Quick Reference Guide

Sustainability Charter 2.0 Themes with Desired Outcomes

Please see the following example on how to complete Part 2 of the Sustainability Connections Questionnaire using the themes and desired outcomes below:

EXAMPLE ONLY:

Event Name:	<i>Surrey Fusion Festival</i>
Theme #1:	Inclusion
Desired Outcome (REF# optional):	Surrey welcomes, includes, embraces and values the diversity of people who live here (D01)
Description:	<i>Surrey Fusion Festival showcases and celebrates the cultural diversity of our City. The two-day festival brings together over 45 cultural and community groups from around the world.</i>

Theme: Inclusion



Goal: A caring community that encourages a sense of belonging and access to opportunity for all Surrey residents to realize their full potential.

SUB-THEMES	REF #	DESIRED OUTCOMES (DO):
Diversity and Accessibility	D01	Surrey welcomes, includes, embraces and values the diversity of people who live here.
	D02	Surrey is a caring and compassionate city that supports its residents of all backgrounds, demographics and life experiences.
	D03	Residents have opportunities to build social connections with people from different backgrounds.
	D04	Gender equity is realized throughout Surrey's economy and political, community and family life.
	D05	New immigrants and refugees are supported to settle, integrate and become thriving members of the community.
	D06	Residents with disabilities are supported and able to participate fully in community life.
	D07	Surrey's Urban Aboriginal community is thriving with high educational outcomes, meaningful employment and opportunities for cultural connections.
Poverty Reduction	D08	No individuals or families in Surrey live in poverty.
	D09	Supports and services are in place to prevent and help people transition out of poverty.
	D10	Everyone has access to an adequate income, and income gaps are minimized.
	D11	All individuals and families have adequate access to culturally appropriate, sustainably grown food.
Housing	D012	Everyone in Surrey has a place to call home.
	D013	Appropriate and affordable housing is available to meet the needs of all households in Surrey.
	D014	Supports are available to enable all people to live as independently as possible in the community.
Age-Friendly Community	D015	Surrey's youngest and oldest residents are valued community members.
	D016	All children and youth have access to enriching programs, services, green space and opportunities for indoor and outdoor play that promote healthy development.
	D017	Families have access to affordable and quality local childcare.
	D018	Children and youth have opportunities for engagement, leadership and having a voice in their community.
	D019	Supports are available for healthy aging in place.
Community Pride and Engagement	D020	Surrey residents are proud of their community.
	D021	All residents have opportunities to be meaningfully engaged in civic issues and to contribute to community life.
	D022	There is a high rate of volunteerism among people of all ages and abilities.
	D023	Numerous active local clubs, groups and agencies contribute to the community's well-being.
Social Infrastructure and Innovation	D024	Surrey has a strong social infrastructure that supports the needs of its diverse and growing population.
	D025	Surrey has a culture of collaboration and innovation to solve complex social problems.

Theme: Built Environment and Neighbourhoods



Goal: A beautiful, accessible and well-connected city of distinct and complete neighbourhoods that are walkable, engaging and resilient.

SUB-THEMES	REF #	DESIRED OUTCOMES (DO):
Neighbourhoods and Urban Design	DO1	Surrey is comprised of distinct, diverse and compact neighbourhoods and Town Centres, with an engaging public realm.
	DO2	Surrey is well-connected within the city and to the rest of the region by fast and efficient public transit and active transportation infrastructure for all ages and abilities.
	DO3	The City Centre is a dynamic, attractive and complete metropolitan area and important international destination, and is one of North America's most livable and desirable downtowns.
	DO4	Surrey's neighbourhoods are safe, accessible, well-connected, walkable and bike friendly.
	DO5	Trees, green spaces and natural areas are integrated into all neighbourhoods.
	DO6	Land is used efficiently and sensitively, and development minimizes the impacts on the natural environment, viewscales, agricultural land and urban wildlife.
	DO7	Exposure to natural hazards is minimized through appropriate location and design of development.
	DO8	The built environment enhances quality of life, happiness and well-being.
	DO9	All aspects of planning, design and construction include climate change impacts, greenhouse gas (GHG) mitigation, adaptation, and resiliency strategies.
	DO10	Opportunities for community food production are integrated into the private and public realm.
Buildings and Sites	DO11	Surrey is at the forefront of sustainable and restorative building design and technology.
	DO12	Retrofits and renovations are prioritized over demolition.
	DO13	Buildings are healthy and energy and resource efficient.
	DO14	Native vegetative cover and natural systems are an integral part of landscaping and the built environment, and provide environmental and health benefits.
	DO15	All new buildings, public places and outdoor spaces are welcoming, safe and universally accessible.

Theme: Public Safety



Goal: A city in which all people live, work, learn and play in a safe and engaging environment.

SUB-THEMES	REF #	DESIRED OUTCOMES (DO):
Community Safety and Emergency Services	DO1	Residents are safe and have a strong sense of security in all neighbourhoods and throughout the city.
	DO2	Police and fire services provide timely and reliable responses across the city.
	DO3	There are minimal community safety issues in the city, and the public is fully engaged in preventing and reducing crime.
	DO4	Local residents and businesses are connected and engaged within their neighbourhoods and with the broader community - including police, public safety partners and social service agencies - to enhance safety.
	DO5	Surrey is recognized and perceived as a leader in establishing and maintaining collaborative partnerships for community safety and well-being.
Emergency Preparedness and Prevention	DO6	Surrey has proactive and coordinated emergency prevention measures in place, and can effectively deal with emergencies that arise.
	DO7	Residents, businesses and institutions are empowered and prepared to respond effectively during times of emergency.
	DO8	The community's critical infrastructure and systems are designed to withstand climate change impacts and natural events and disasters, and include emergency response and reconstruction plans.
Transportation Safety	DO9	The transportation network supports and provides safe mobility for all ages and abilities.
	DO10	Surrey is part of a coordinated effort to reduce the risk of harm for all road users, with attention to those who are most vulnerable, including pedestrians and cyclists.

Theme: Economic Prosperity and Livelihoods



Goal: Continued prosperity and thriving livelihoods and a strong, equitable and diverse economy.

SUB-THEMES	REF #	DESIRED OUTCOMES (DO):
Jobs and Skills Training	DO1	Diverse and meaningful employment and business opportunities are available close to where people live, and provide incomes that can support a high quality of life.
	DO2	Quality education, training and skills development programs are available in the city, which help to create a highly skilled workforce.
	DO3	Job creation and entrepreneurship development are widely fostered.
Economy	DO4	Surrey's economy is diversified with a mix of service, industrial, agricultural and innovation-based businesses.
	DO5	Locally owned companies are thriving, creating a robust local economy and retaining wealth and jobs in the community.
	DO6	Efficient land use and well-managed transportation infrastructure are in place to attract businesses and support a thriving economy.
	DO7	The City's strong revenue base includes a balance of commercial and residential property taxes.
	DO8	Economic activities recognize the importance of, and have minimal impact on the natural environment.
	DO9	Surrey's economy is able to adapt and thrive in response to external forces, such as the changing climate.
	DO10	The Agricultural Land Reserve is maintained, agricultural practices are sustainable, and food production and processing are enhanced.
	DO11	Food production and food enterprises of all scales are an integral part of the local economy.
	DO12	The City is a destination for visitors, which generates tourism revenue.
Innovation	DO13	Surrey businesses demonstrate environmental stewardship in their products, services and practices.
	DO14	Surrey is the region's innovation hub, focusing on health and clean technologies, and creating significant local and regional economic impacts.
	DO15	An innovation network attracts and retains talent, and enables new company formation.
	DO16	Surrey's businesses are active participants in the community and create economic value in a way that generates value for society.
	DO17	Surrey is a leader in social enterprise and social innovation.

Theme: Ecosystems



Goal: Healthy, protected and well-maintained ecosystems and biodiversity.

SUB-THEMES	REF #	DESIRED OUTCOMES (DO):
Natural Areas, Biodiversity and Urban Forest	DO1	Parks, natural areas, urban forests and habitat corridors are interconnected throughout Surrey and the region, creating healthy places for people and wildlife.
	DO2	Surrey actively protects, enhances and restores its natural environment and habitats.
	DO3	All development enhances, or minimizes the impacts on Surrey's lush tree canopy and natural environment, and avoids encroachment into natural areas, habitat features and parks.
	DO4	Surrey residents support biodiversity conservation and are stewards of natural areas and urban forests on both public and private lands.
	DO5	Surrey takes pride in its rich biodiversity, including fish bearing streams, marine habitat and natural areas such as forests, meadows and wetlands.
Water, Air and Soil	DO6	Water supports healthy ecosystem functioning.
	DO7	Water bodies are clean and safe for recreational activities.
	DO8	Surrey has a clean and adequate supply of groundwater.
	DO9	Air quality meets or exceeds established standards.
	DO10	Surrey values healthy soils as an important part of biodiversity.
Green Infrastructure	DO11	Surrey's Green Infrastructure Network is an essential and integrated component of the City's infrastructure, providing essential ecosystem services as well as places for recreation, conservation and rejuvenation.
	DO12	Surrey protects ecosystem services and manages natural assets in order to build resilience and adapt and thrive in a changing climate.

Theme: Education and Culture



Goal: Access to diverse, high quality learning opportunities, and vibrant arts, heritage and cultural experiences for all Surrey residents.

SUB-THEMES	REF #	DESIRED OUTCOMES (DO):
Learning	DO1	Surrey has a culture of learning, with a broad range of diverse learning opportunities available and accessible to meet the needs of all residents.
	DO2	Surrey children and youth have access to a high quality comprehensive and inclusive educational system, and opportunities that include experiences in and out of school.
	DO3	Meaningful and accessible early childhood learning opportunities are in place for children and families.
	DO4	Residents of all ages have strong reading, numeracy and digital literacy skills, and strong knowledge of their rights and responsibilities.
	DO5	Surrey's educational institutions and libraries are integrated into the community, and have sufficient capacity to accommodate residents as well as attract people from other areas.
	DO6	Surrey is a provider of advanced education, producing cutting-edge research and cultivating leaders in innovative practices.
Arts and Heritage	DO7	An enviable and vibrant arts and heritage sector contributes to Surrey's citizen engagement, enrichment, economy, community livability and civic pride.
	DO8	Arts, heritage and entertainment spaces are incorporated throughout the city.
	DO9	Surrey supports and celebrates its diverse artists, cultures and community heritage through inclusive festivals, programming and events.
	DO10	Surrey celebrates, protects and promotes its natural and built heritage sites.
	DO11	Public art is visible in diverse forms throughout the community and brings art into the daily lives of Surrey residents.
	DO12	Surrey nurtures a unique participatory community-based arts scene.

Theme: Health and Wellness



Goal: A community in which all residents are healthy, active and connected.

SUB-THEMES	REF #	DESIRED OUTCOMES (DO):
Health Services and Programs	DO1	Surrey has a full range of high quality, community-based health and social services and programs that address health and wellness.
	DO2	Universally accessible physical and mental health care and support is available.
	DO3	Surrey has the health services and programs to meet the current and changing needs of its diverse and growing population.
	DO4	Residents understand the services and programs available to them, and are empowered to act in their own health interests.
	DO5	Services and programs are responsive to shifting health and social needs, and local and external factors.
Wellness and Recreation	DO6	Residents participate in a wide range of recreation and leisure opportunities.
	DO7	Residents enjoy a high level of physical, social and mental wellness.
	DO8	Residents feel a sense of belonging and connectedness, and have opportunities for social interaction in their neighbourhoods and community.
	DO9	Pedestrian and cycling infrastructure promotes walking and cycling for travel to work, school, services and recreation.
Food Accessibility and Capacity Building	DO10	Fresh, healthy and culturally appropriate food is affordable and readily available.
	DO11	Community-based and small scale commercial food growing and preparation opportunities are available throughout the city.
	DO12	Residents have a varied and healthy diet.



Goal: Effective infrastructure and services that meet the current and future needs of the city, while protecting the natural environment and supporting urban growth.

SUB-THEMES	REF #	DESIRED OUTCOMES (DO):
All Infrastructure	DO1	City facilities and infrastructure systems are well managed, adaptable and long lasting, and are effectively integrated into regional systems.
	DO2	Infrastructure systems provide safe, reliable and affordable services.
	DO3	Infrastructure systems are designed to protect human health, preserve environmental integrity, and be adaptable to climate change impacts.
	DO4	Ecosystems and natural assets are an essential part of the community's infrastructure system.
	DO5	Public art and heritage are integrated into Surrey's infrastructure.
Energy and Climate	DO6	The City anticipates changing weather patterns and sea level rise as a result of climate change, and implements appropriate infrastructure, land use planning and emergency response solutions that will be resilient over the long term.
	DO7	Per capita emissions are low, and align with global, national and provincial GHG reduction targets.
	DO8	Neighborhood-scale district energy systems provide low-carbon energy in dense urban neighborhoods.
	DO9	Energy is produced locally, using distributed and renewable sources when economically feasible.
	DO10	Buildings in the community are energy-efficient and offset energy use with onsite energy generation.
Transportation	DO11	An integrated and multi-modal transportation network offers affordable, convenient, accessible and safe transportation choices within the community and to regional destinations.
	DO12	Surrey residents of all ages and abilities have access to active transportation options, enabling them to participate fully in society without the use of a private automobile.
	DO13	Low-emission vehicles predominate and are supported by the necessary fueling infrastructure.
	DO14	Goods movement throughout the city is efficient, and minimizes environmental and community impacts.
Water	DO15	All water is used efficiently and per capita water use is decreasing year over year.
	DO16	Surrey's water is clean, abundant and safe for drinking.
	DO17	Water is efficiently and fairly distributed to support agricultural needs while maintaining ecological functions.
	DO18	All buildings, landscaping and streetscapes are designed to minimize impacts on water quality and groundwater, and enhance ecological function.
Materials and Waste	DO19	Residents and businesses are conscious of their consumer choices and reuse existing materials first.
	DO20	Materials and resources are used efficiently, sourced locally where feasible, and repurposed or recycled at the end of their life cycle.
	DO21	The city is moving toward a zero waste target, in line with regional waste diversion goals.
Telecommunications	DO22	The city has excellent communications infrastructure that provides affordable and effective connectivity across the community.