

RESOURCES AND CONTACTS

surrey.ca/rethinkwaste

- Report missed waste pickup
- Learn what goes where
- Schedule a large item pickup
- Report illegal dumping



WASTE COLLECTION HOTLINE

604-590-7289

Monday to Friday, 8am to 4pm (excluding statutory holidays)

Exchange or order additional waste carts, report damaged or missing carts (fees apply).

RETHINK WASTE APP

Download for service alerts, collection reminders, sorting tips and more!



metrovancoverrecycles.org

Find the closest facilities that accept hazardous waste and other items that are not accepted in your household carts.

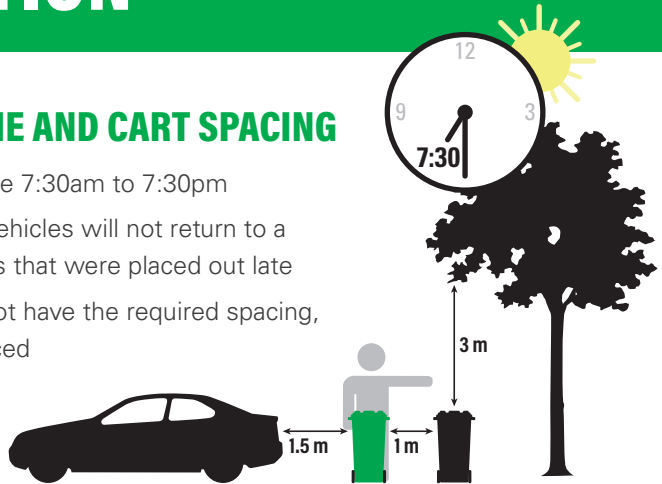
Questions about waste collection services?

Email rethinkwaste@surrey.ca

CART COLLECTION

COLLECTION TIME AND CART SPACING

- Collection hours are 7:30am to 7:30pm
- Waste collection vehicles will not return to a household for carts that were placed out late
- If your cart does not have the required spacing, it will not be serviced



REPORT A MISSED COLLECTION

- Report online at surrey.ca/rethinkwaste
- Missed collections must be reported next business day after your scheduled collection day

CART REQUESTS

- To request a cart exchange or an additional cart, call 604-590-7289
- Fees for delivery, exchanges and replacements will apply (no refunds)
- Visit surrey.ca/rethinkwaste for details

CART MAINTENANCE AND RESPONSIBILITIES

- Carts are registered to the home they were delivered to. Do not share or move carts
- Residents are responsible for the:
 - » Cleaning, maintaining, and securing of their carts
 - » Materials placed in carts. **Carts containing unacceptable materials will not be collected**

EXCESS MATERIALS

INSTRUCTIONS

- Do not overfill carts
- Ensure the lid is closed
- Place all excess materials 1m (3 ft) from the cart as follows:

Garbage

Additional garbage must have a pink garbage sticker attached to each bag.

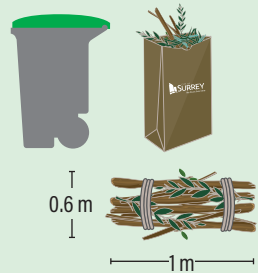
- **Maximum 23 kg (50 lbs)**
- Stickers: \$5.50
- Bring extra garbage to a Recycling and Waste Centre in Surrey (see page 9 for details)



Organics

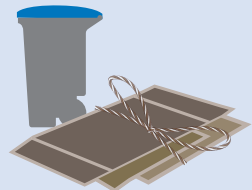
If your cart is full:

- Use kraft paper bags or additional cans with a yard waste sticker attached;
 - » **Weight must not exceed 23 kg (50 lbs)**
- Tie yard waste with natural twine in bundles
- Place excess bags and cans 1m (3ft) from your cart



Recycling

Flattened cardboard boxes can be placed beside the cart in tied bundles. Must be small enough to fit inside the cart.



LARGE ITEM PICKUP



Scan to book now!



Book online at surrey.ca/largeitems



Get your large items like mattresses, furniture and appliances picked up for free!



Schedule up to 6 large items per year, or 8 large items if you have a registered secondary suite.

Items placed at curbside without an appointment are considered illegally dumped and will not be collected. This may also result in fines.

To modify or cancel your request, or assistance scheduling your items, call 604-590-7289 (select option 3) to be transferred to our collection contractor.

Accepted Items

Furniture



Large Appliances



Barbecues



Mattresses and Boxsprings



Electronics



Bicycles and more!



The City is dedicated to a future with less waste. Furniture, bicycles, and appliances that are found to be in good, working condition will be donated to a local charity. Items that are not in reusable condition will be recycled.

RECYCLING REQUIREMENTS



PREPARE YOUR RECYCLABLES



Rinse to remove food and minimize odours



Flatten material to save space



Place materials loose in your cart



Do not place recycling in bags

RECYCLING CART



WHAT GOES IN YOUR RECYCLING CART?

Recycle it right! surrey.ca/rethinkwaste

PAPER PRODUCTS AND PACKAGING



- Magazines and Phone Books
- Newspapers and Flyers



- Coffee Cups
- Paper Egg Trays
- Ice Cream Containers



- Cardboard and Paper
- Paper Gift Wrap



PLASTIC PACKAGING



- Household Product Containers
- Plastic Spray Bottles and Dispensers
- Plastic Food Jars and Lids
- Tupperware Containers
- Yogurt Cups, Coffee Lids
- Single-Use Coffee Pods (Clean)
- Plastic Plant Pots
- Plastic Food Trays and Lids
- Plastic Pails



No Plastic Bags



METAL PACKAGING



- Aluminum Foil and Trays (Clean)
- Tin / Aluminum Cans and Lids
- Empty Aerosol Spray Cans



NOT ACCEPTED IN RECYCLING CART



BRING THESE ITEMS TO A RECYCLING DEPOT, WASTE CENTRE OR RETAILER

Batteries



Electronics



Soft Plastics
(plastic bags, plastic film)



Books



Glass Jars*



Styrofoam



Candy Wrappers & Chip Bags



Pots & Pans*



Syringes**



Clothing



Propane & Butane Canisters



Toys*



* Please place these items in the garbage cart if in poor condition or broken

** Purchase a sharps container from the pharmacy and return it to them once it is full for safe disposal

RECYCLING AND WASTE CENTRES

METRO VANCOUVER FACILITIES

There are two Metro Vancouver operated Recycling and Waste Centres in Surrey. These facilities are a convenient and affordable way to dispose of or recycle renovation material, furniture, glass, metal, propane tanks, and many other materials that are not accepted in your waste carts. Visit metrovancover.org for more information on accepted materials, hours of operation, fees, and to check lineup cameras, or call 604-681-5600.

Central Surrey Recycling and Waste Centre

6711 154 Street

North Surrey Recycling and Waste Centre

9770 192 Street

DISPOSAL DAYS

Disposal Days provide Surrey residents free and discounted drop-off of unwanted items at both the Central Surrey and North Surrey recycling and waste centres. Please check surrey.ca for details on the 2024 events.



Central Surrey Recycling and Waste Centre

ORGANICS CART



WHAT GOES IN YOUR ORGANICS CART

Household Waste

Food Scraps



Food-soiled Paper and Oily Paper Towel



Flowers



Yard Waste

Leaves



Branch Clippings



Grass Cuttings



UNACCEPTABLE MATERIALS

- Plastics are not permitted in the organics cart including biodegradable or compostable bags
- Carts containing unacceptable materials will not be collected
- No dirt, soil, or rocks
- No lumber or building materials



ORGANICS TIPS



COOKING OIL AND GREASE

For **small amounts** of oil or grease, wipe the pot or pan clean with a paper towel and place the paper in your organics cart.

For **large amounts**, pour the oil or grease into a tin can to cool and solidify before disposing into your organics cart (without the can).



YOUR ORGANICS BIN

Ensure food or yard waste is already in your cart to help **soak up any cooking oil!**



Cooking oil is also accepted at the Central Surrey Recycling and Waste Centre for free.

GARBAGE CART



WHAT GOES IN YOUR GARBAGE CART? NOT MUCH!

Only waste that cannot be recycled or composted goes in your garbage.

Broken Glassware



Broken Toys



Diapers



Garbage



Garden Hose



Used Hygiene Products



When in doubt, check it out! surrey.ca/rethinkwaste

BANNED MATERIALS



BANNED WASTE AND HOUSEHOLD HAZARDOUS WASTE

The items listed below are not accepted in any of your curbside collection carts. To find an authorized disposal facility or depot, please visit Metro Vancouver Recycles at recycling.metrovancouver.org or call the Recycling Hotline at 604-732-9253.

Batteries



Building Demolition Materials



Car Parts



Dirt, Rocks and Sand



Explosives and Ammunition



Gasoline, Used Motor Oil and Oil Filters



Liquids of Any Kind



Needles and Medications



Paints and Solvents



Pesticides



Propane Tanks and Canisters



SCAN ME

Metro Vancouver Recycles

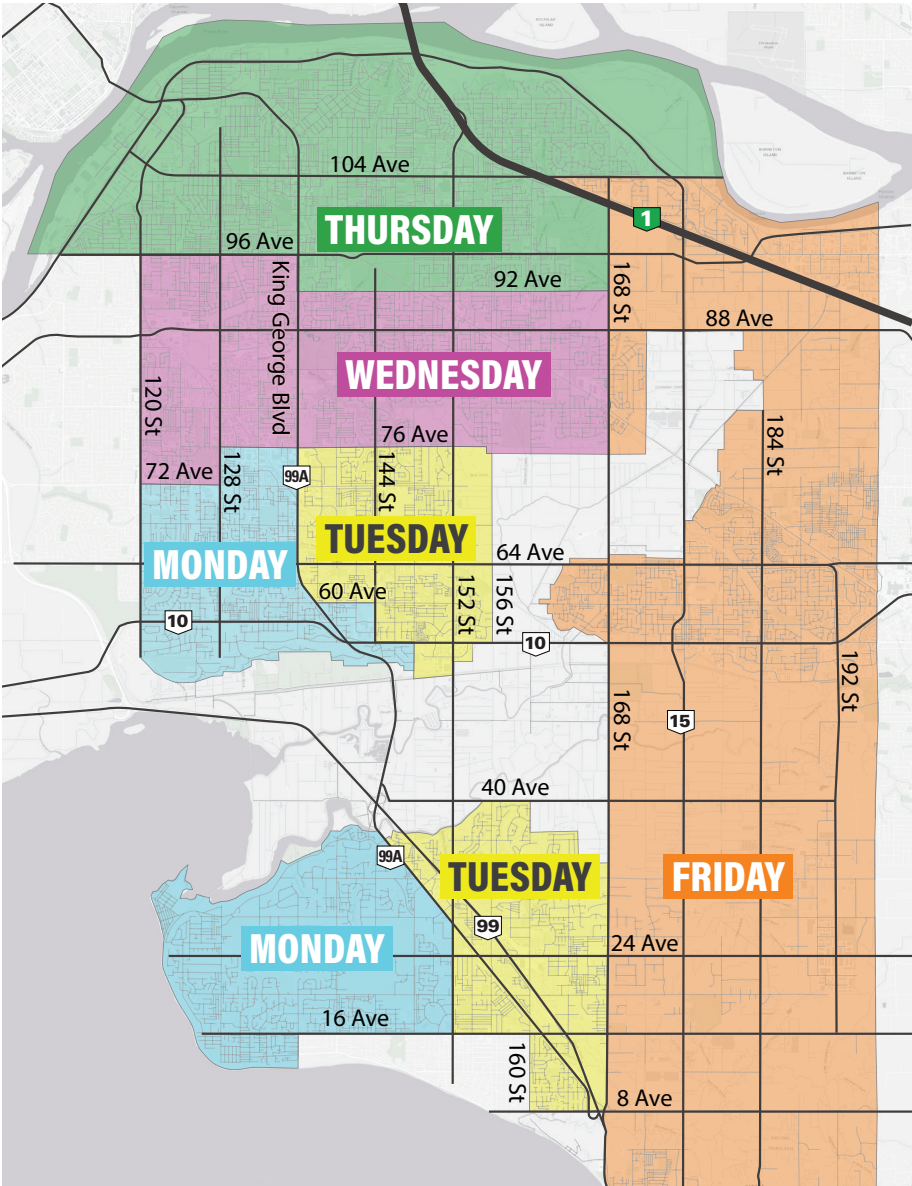
Placing **unacceptable items** in the City's waste collection carts can result in:

✗ your cart not being emptied

✗ fines for the City

✗ a safety risk to our workers

COLLECTION DAY MAP








2024 COLLECTION CALENDAR







JANUARY

	S	M	T	W	T	F	S
		1	2	3	4	5	6
	7	8	9	10	11	12	13
	14	15	16	17	18	19	20
	21	22	23	24	25	26	27
	28	29	30	31			





FEBRUARY

	S	M	T	W	T	F	S
					1	2	3
	4	5	6	7	8	9	10
	11	12	13	14	15	16	17
	18	19	20	21	22	23	24
	25	26	27	28	29		






MARCH

	S	M	T	W	T	F	S
						1	2
	3	4	5	6	7	8	9
	10	11	12	13	14	15	16
	17	18	19	20	21	22	23
	24	25	26	27	28	29	30
	31						







APRIL

	S	M	T	W	T	F	S
		1	2	3	4	5	6
	7	8	9	10	11	12	13
	14	15	16	17	18	19	20
	21	22	23	24	25	26	27
	28	29	30				

MAY

	S	M	T	W	T	F	S
				1	2	3	4
	5	6	7	8	9	10	11
	12	13	14	15	16	17	18
	19	20	21	22	23	24	25
	26	27	28	29	30	31	



JUNE

	S	M	T	W	T	F	S
							1
	2	3	4	5	6	7	8
	9	10	11	12	13	14	15
	16	17	18	19	20	21	22
	23	24	25	26	27	28	29
	30						

JULY

	S	M	T	W	T	F	S
		1	2	3	4	5	6
	7	8	9	10	11	12	13
	14	15	16	17	18	19	20
	21	22	23	24	25	26	27
	28	29	30	31			

AUGUST

	S	M	T	W	T	F	S
					1	2	3
	4	5	6	7	8	9	10
	11	12	13	14	15	16	17
	18	19	20	21	22	23	24
	25	26	27	28	29	30	31

SEPTEMBER

	S	M	T	W	T	F	S
	1	2	3	4	5	6	7
	8	9	10	11	12	13	14
	15	16	17	18	19	20	21
	22	23	24	25	26	27	28
	29	30					

OCTOBER

	S	M	T	W	T	F	S
			1	2	3	4	5
	6	7	8	9	10	11	12
	13	14	15	16	17	18	19
	20	21	22	23	24	25	26
	27	28	29	30	31		




NOVEMBER




	S	M	T	W	T	F	S
						1	2
	3	4	5	6	7	8	9
	10	11	12	13	14	15	16
	17	18	19	20	21	22	23
	24	25	26	27	28	29	30

DECEMBER

	S	M	T	W	T	F	S
	1	2	3	4	5	6	7
	8	9	10	11	12	13	14
	15	16	17	18	19	20	21
	22	23	24	25	26	27	28
	29	30	31	1	2	3	4



-  MONDAY ZONE COLLECTION
-  TUESDAY ZONE COLLECTION
-  WEDNESDAY ZONE COLLECTION

-  THURSDAY ZONE COLLECTION
-  FRIDAY ZONE COLLECTION
-  NO COLLECTION



CITY OF
SURREY
CITY OF SURREY
13450 104 AVE
SURREY BC V3T 1V8



Download for service alerts,
collection reminders, sorting
tips and more!

Postage/Indicia Zone
35mm x 74mm

English

This notice contains information that affects you. Please have someone translate it for you.

French

Cet avis contient des informations qui vous concernent. Veuillez SVP demander à quelqu'un de vous le traduire.

Korean

이 문서는 본인에게 영향을 미치는 정보를 담고 있습니다. 한국어로 번역을 부탁하십시오.

Tagalog

Ang abiso na ito ay may impormasyon na makaka-apekto sa iyo. Ipaki-usap sa ibang tao na isalin sa ibang wikang ito.

Hindi

इस नोटिस में महत्वपूर्ण जानकारी है जो आपको प्रभावित करती है। कृपया किसी से इसका अनुवाद कराया लें।

Punjabi

ਇਸ ਨੋਟਿਸ ਵਿਚ ਅਜਿਹੀ ਜਾਣਕਾਰੀ ਹੈ ਜਿਹੜੀ ਤੁਹਾਡੇ 'ਤੇ ਅਸਰ ਪਾਉਂਦੀ ਹੈ। ਕਿਰਪਾ ਕਰਕੇ ਕਿਸੇ ਤੋਂ ਇਸ ਦਾ ਤਰਜਮਾ ਕਰਵਾਉ।

Chinese

此通告含有可能影響您的重要資料。請找人為您翻譯。

5mm clear area around address zone

Address Zone 120mm x 45mm